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NEWS IN BRIEF

IBM pays 10% bonus

A BONUS of 10% a month on top of basic salary is being paid by IBM to all its 13,500 employees in the UK. The company said that this was allowable under the government's pay guidelines and that there would be no increase in costs or prices. IBM added that productivity would increase by at least 10% over the next year because of orders already taken.

Honeywell offer

HONEYWELL has made an offer to buy all outstanding shares in semiconductor manufacturer, Siliconix, according to unconfirmed reports from the US. Honeywell is a large user of field effect transistors, a major share of Siliconix' business, and the move is said to be part of a Honeywell plan to increase its semiconductor capability.

UK expertise

BRITISH software expertise from Systems Designers Ltd is being used by Swiss engineering group Brown Boveri for a prototype railway control system. It is based on three Digital Equipment PDP-11s operating in triplex mode using the 'majority voter' technique.

Bombed

AN armed terrorist group in Italy has bombed 10 computer installations during the last year, leaving a note each time claiming that "Computers are instruments of the capitalist system."

Police messages

FIFTY police headquarters are to be equipped with Transdata Model 252 Auto Send Units to overcome a communications problem.

COMPUTER WEEKLY

Operations restored in record time after boiler explosion

AT 2am on August 9 an 8ft-high boiler exploded beneath Bowater-Scott's computer suite at Northfleet, Kent. The boiler, weighing more than a ton, was driven through the boiler-room ceiling, up through the data preparation room, through the concrete roof and into the night sky before falling back through the roof of an office 20 feet away.

When the dust cleared two dazed computer operators found that the company's ICL 2803 and all the data preparation terminals had disappeared through the 20ft-square hole made in the floor by the explosion.

They also found that the 1903A they had been operating in the next room was unrecognisable beneath a layer of dust and water sludge.

The explosion, thought to be due to the malfunction of control equipment, was remarkable in itself, but what has really impressed the company is that in a record time of just two weeks and a day another computer suite was prepared and a new configuration brought into operation.

And with help from ICL and other users, the company lost only one day's processing.

"By the following day, with ICL's help, we had identified two ICL computers which could process our work," said Brian Buchanan, Bowater-Scott's management services manager. Those two machines were a 1903T run by ICL's software subsidiary Datasil in Reading and a 1904A run by the Co-operative Society at Godalming, Surrey.

Two teams went to these sites to run the invoicing system.

"The day after that we found a user in Eastbourne who had enough spare capacity to handle all our work, and the same day we began running our programs there. Six of our operators moved into a local hotel and, to minimise delays, we used a helicopter to take out data. We have continued on the same basis until now."



Fortunately Bowater-Scott had back-up discs and tapes stored away from the computer site.

Bowater-Scott makes a wide variety of well-known toilet tissues and hand towels including Scotties, Andrex and Handy Andies. Its computer systems handle order processing, invoicing and delivery scheduling.

Once the alternative processing arrangements had been settled the company got on with preparing a new computer suite.

"We had no accommodation and no equipment and we were faced with a daunting task which would normally take nine to 12 months," said Buchanan.

The 2803 was written off — "we didn't find it for four days," said Buchanan — but the 1903A processor, a printer and some disc and tape drives were recovered and are now back in use. A 1901T has replaced the 2803.

ABOVE: The launching pad for a one-and-a-quarter-ton boiler. Bowater-Scott's boiler room is at the bottom of the picture and what is left of the data preparation area is at the top. BELOW: The 1903A computer room, next door to the data preparation area.



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Amdahl boosts top team

TO strengthen its management team and develop marketing policy, Amdahl has appointed two new top executives, and Eugene White, president since 1974, becomes deputy chairman. The newcomers are Jack Lewis, formerly group president of Xerox Business Systems, and Brian Connell, who comes from IBM, will be senior vice-president responsible for corporate marketing.

Giving details of the change, White said that they had been made to take advantage of the "unusual opportunities over the next few years... to meet the extraordinary demand for our products." In his new post White will be concentrating on strategic planning.

Lewis was with IBM's Service Bureau Corp for 10 years before joining Xerox in 1970. He became president of Xerox Data Systems in 1974 and then president of Xerox Business Systems after Honeywell took over the Xerox customer base.

O'Connell is a long-term IBM man having been with the company for 23 years. In 1961 he moved from sales to the Systems Development Division. At the time he was responsible for systems.

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Briefing Changes at top in GA

TOP management changes are imminent at General Automation's UK subsidiary, based at Burgess Hill in Sussex, as part of a major shake-up of the US minimaker's European operations. The restructuring is in an effort to improve General Automation's performance in the European market.

Figures from International Data Corp show that GA does only 22% of its business outside the US, less than any of the other six leading US mini-makers.

Not for teaching

"DIGITAL Computer Systems have no theory and are therefore not an appropriate subject for teaching in university," according to acerbic industry commentator Edger Dijkstra. He ventured the opinion at this year's Newcastle seminar on the teaching of computer science in response to Ian Burron's paper on the impact of the micro on society. There is a full report on the seminar on page 17, and Dijkstra also features on pages 2 and 18.

Memorex is back

AFTER four years in the wilderness the shares of Memorex Corp, disc, tape and semiconductor storage systems manufacturer, have been relisted on the New York Stock Exchange. Memorex lost its NYSE listing in July, 1973, when it ran into severe financial difficulties following an attempt to compete with IBM with the MRX 40 mainframe. It is only the second company to regain its listing in 20 years.

Potter charged

FOUNDER and chairman of Potter Instrument Co, John T. Potter, is being charged in the Federal Bankruptcy Court in Westbury, New York, with embezzling, misappropriating funds, intimidating employees and making threats to "ruin" the company. The charges are being brought by two Potter directors. Mr Potter is fighting for control of the company (CW1, September 8).

Honeywell bid

IT has now been confirmed that Honeywell has made a \$10 per share bid for semiconductor manufacturer Siliconix (CW, September 8). The Siliconix board has yet to meet to decide on the bid and although no competitive bids are being actively sought, a company spokesman commented that "it may not be the final one."

Food and drink aim

A NEW electronic sales register aimed specifically at the food and drink industry has been produced by NCR. Called the NCR 250-8000, it is fully programmable, has a 16K memory and a three-station printer. It can hold 118 pre-set prices, 102 look-ups and 32 waiters' tabs, and is priced at about £200.



Julia Howlett and her guide dog Baulah come to terms with Mavis.

Insac names top three executives

THE top three executives for Insac, the National Enterprise Board's computer services company, have been announced. John Pearce leaves his job as NEB deputy divisional director of computers and electronics to become full-time managing director of Insac Ltd, although he will still be associated with NEB work over the next few months to complete negotiations with companies interested in joining Insac.

Tony Chander, formerly group director at the National Computing Centre, becomes Insac's director of business development responsible for all new business ventures outside the US.

And, as expected (CW, August 18), Seymour Joffe is to head Insac's US operations as president of Insac Inc, which will be formally established in the next few months.

Pearce, who was the prime instigator of the Insac concept, said that the appointments put Insac into "operational mode."

COMPUTER WEEKLY'S INSIDE NEWS

Dijkstra and the micro debate

At IFIP last month, Professor Edger Dijkstra attacked the micro. On August 25, Computerweekly criticised Professor Dijkstra, saying that he had "articulated the voice of reaction." This week, the columns of Computerweekly are alive to the sound of the continuing micro debate. Two readers write in defence of Dijkstra (page 18); the micro comes under fire at a conference at Newcastle University (page 17); and Computerweekly calls for a continuing constructive public discussion of the future and role of the micro.

The cryptic factor

The transmission of sensitive data over communications lines places great importance on the development of adequate data security techniques. And this is where cryptography will play an important role, argues Donald Davies of the National Physical Laboratory. Page 4

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Mavis—a match for any handicap

A MICRO-BASED system developed by a team at the National Physical Laboratory, Teddington, which enables the handicapped to communicate and interact with their environment, was put on show to organisations for the handicapped last week.

Nicknamed Mavis — an acronym for Microprocessor-based Audio Visual Information System — it is the first system of its kind and took the team, under project leader Dick Penn, 18 months to develop.

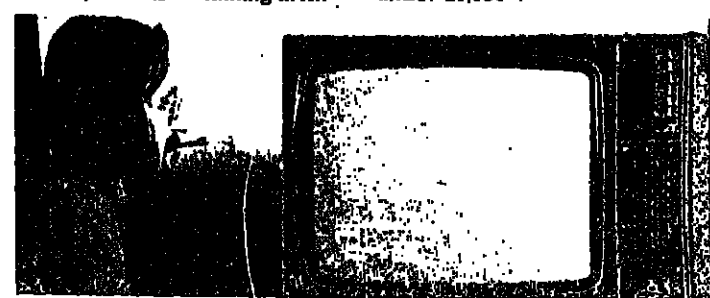
Based on a Motorola 6800, "Mavis features a colour television as the display. This is for economy and because they are already in widespread use."

"It is the embryo of what things will become," said Dr Chris Evans, head of the man/computer interaction group at NPL. "Mavis is extremely flexible and can be tailored to almost any handicap."

For those with severe handicaps the puff-suck tube shown below by Dr Rudi Dallos, psychologist of the team, can be used. By the correct combination of breaths a cursor can be made to select characters from a matrix and "write" them on the screen as if by a keyboard.

Also, there is a "talking arithmetic program" (pictured left with Julia Howlett, her guide dog, and Tim Folkard) which does elementary sums, and a music program which allows simple tunes to be constructed and played.

Mavis presently handles Teletext broadcasts, but will eventually accept Viewdata as well. Cost of the final system will be "under £1,000".



Dr Rudi Dallos demonstrates the puff-suck mouthpiece.

Growth of PO monopoly fears

THE Post Office monopoly on equipment for data transmission over the public switched telephone network is shortly to be extended to cover transmission at 4800 bps with the long-delayed announcement of a Datel 4800 service.

Fears about the effects of the growing Post Office monopoly have been highlighted by a strike of Post Office engineers who are refusing to connect privately acquired modems to leased lines.

Three years ago, the Post Office placed a development contract with Plessey for a new 4800 bps modem, and at the time hoped to start the service in mid-1975 (CW, February 7, 1974).

Once the new modems become available, existing suppliers of 4800 bps modems will be representative for a pharmaceutical firm.

Othello finalist goes to Tokyo

DAVID FINAN, an operations shift leader for Northern Gas, was beaten into second place in the final of the British Othello Championship last Sunday. The winner, who gets a place in the world championship in Tokyo, was Joseph Woch, a representative for a pharmaceutical firm.

Computer Weekly readers can now take advantage of a special offer and buy the game for £2.50, saving 75p on the recommended retail price. See page 6.

able to continue supplying them until their present licences run out, but those licences are unlikely to be renewed.

Private suppliers will also continue to be licensed to offer devices which offer clearly defined facilities which the Post Office modems do not provide.

Datel 4800 will give alternate two-synchronous transmission over the public network or simultaneous transmission over four-wire leased circuits.

Although users are reluctant to be quoted, there is some disquiet about this forthcoming extension of the Post Office monopoly. Fears include concern that the modems provided will not be adequate to offer a reliable nationwide data service on the public network, worries about the effect of possible union action and disquiet about where the whole Post Office monopoly may lead.

Some users of the Datel 2400 service are dissatisfied with the performance of the Post Office modem under degraded line conditions, and fear that once the new modem is ready it will be similarly inadequate at 4800 baud.

Trouble at present occurs

● Turn to page 48

Marcol takes over JHDP

UK SYSTEMS house Marcol is to expand its business in the ICL software field by taking over J. Harwell Data Processing, the London-based specialist in ICL systems. The two companies have agreed in principle to the takeover and are now working on the final details.

The takeover is Marcol's first since the Norwich Union insurance group took a 25 per cent share in the company a year ago (CW, July 1, 1976). Marcol said at the time that it wanted to expand through takeovers. Since then it has set up Marcol Business Machines and Marcol Petroleum Services (CW, November 18, 1976).

For J. Harwell Data Processing, which has been in business for 13 years but has stayed small with only about 10 staff, the takeover ends four years of searching for a bigger group to service its products.

Managing director Jack Harwell said, "I am not a marketing man. I am very keen to get into a

competent business environment. It will give us new opportunities."

Harwell added that his company could become a major software laboratory at Marcol. J. Harwell Data Processing's products include systems for converting 1900 programs to 2800 computers.

Marcol's most recent conversion contract is from BP Chemicals, which is transferring work at its Port Talbot plant in West Glamorgan from a 1904S to a 2870. More than 750 programs are being converted. Marcol is using the 2870 run by BOC's bureau subsidiary Datasolve at Sunbury-on-Thames for this work.

Coast-to-coast shares link

THE New York and Pacific Stock Exchanges are planning to implement a computer link which would enable stockbrokers at either exchange to compare bid and offer prices of shares on the East and West coasts, and take advantage of any slight price variations between the two exchanges. The

Pacific Stock Exchange already has two trading floors, one in Los Angeles and one in San Francisco.

The Pacific Exchange currently does about 3½% of all business in stocks quoted on both exchanges, and it is thought that the computer link could increase this to at least 7%.

Takeover talks

THE unidentified company in takeover discussions with Applied Digital Data Systems (CW, August 20) is now thought to be Northern Telecom of Canada, the manufacturing and marketing arm of Bell Canada.

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COMPUTER WEEKLY

Vol. 23 No. 567
Thursday, September 15, 1977Editor: Malcolm Pelt
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Published weekly on Thursdays.
Registered at the Post Office as a
newspaper. Price per copy 18p.
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Subscriptions for readers outside the above categories are at following rates: UK and Overseas £14.50, US and Canada \$37.70. Students, UK and Overseas £7.30, US and Canada \$18.00. Airmail rates on request.

Subscription requests should be sent to: IPC Business Press (Sales & Distribution) Ltd, Oakfield House, Perryman Road, Haywards Heath, Sussex RH16 3DH. Tel: 0444 59188.

Circulation inquiries: Applications for readership, subscriptions and changes of address are dealt with at the addresses listed above. To ensure regular delivery of Computer Weekly, readers who wish the paper to be sent to a new address should send full details, including a wrapper label bearing the serial number to the appropriate department.

Back numbers can be had as available, for 40p post free.

Circulation: 76,585 with the highest fully requested circulation in the UK.
International Edition (19 issues a year) Circulation 95,219 (UK 76,081, Int 19,138)

COMPUTERVIEW

Dijkstra and the need for constructive criticism

The microprocessor and Computerview have come under attack this week.

At a seminar on computer design at Newcastle University a number of voices were raised warning against a headlong rush into micros (page 19). And Computerview's recent criticism of Professor Edger Dijkstra for his IFIP condemnation of micros has itself been taken to task by two readers (see Letters, page 18).

It is therefore worth re-stating some of the issues raised in the Computerview which was headed "Dijkstra articulates the voice of reaction" (CW, August 25).

In his IFIP speech in Toronto last month, Professor Dijkstra had made an all-round assault on the micro, claiming, among other things, that the micro was a "great leap backwards of 25 years" in software terms; that the hardware design was unreliable; and that the obsession with the low cost of the micro indicated that money had become the "currency of thought."

Professor Dijkstra's speech provoked violently contradictory love/hate reactions in Toronto. Computerview criticised those who supported the anti-micro view on what it called "blinking and reactionary" lines that could only be justified as "a last ditch attempt at self-preservation for a species that feels threatened with extinction — the traditional DP profession."

Now it seems that there are some people who believe that Computerview has let the DP profession down by defending the micro and attacking a leading and respected figure in the computer world.

That part of the argument is best judged by our readers. But

Computerview believes that the issues raised by Professor Dijkstra and the subsequent arguments are of such fundamental importance to the future of the computer profession that they need to be followed up in an open and constructive debate, with the emphasis on constructive.

The main reason why Computerview — and many delegates at IFIP — objected to Professor Dijkstra's speech was not because it criticised the micro, but because it did so in such an all-embracing, destructive way.

Consultant Iann Barron, who chaired the session at which Professor Dijkstra spoke, tried to steer that session to looking at how micro architectures should be improved to meet future needs. Barron had declared himself as a "micro convert" but stressed that he believed there were still many architectural problems to be sorted out in order to produce a more effective microcomputer.

At the same time, like many other informed observers, Barron recognised that the micro is an important and fundamental contribution to the growing information technology revolution into which computer, communications and micro technologies are rapidly converging.

To say, as Professor Dijkstra did, that the micro is a bad thing may be a good flashpoint for starting more public discussion, but it is not particularly helpful.

To the systems designer, the IBM 360/370 ranges are by no means the best designed systems on the market. Yet, despite their inadequacies, they are the most successful mainframe systems and are being put to practical use all over the world.

Arguing that current micro

architectures are bad, therefore, does not necessarily mean that they will not be — and are not already being — put to a multitude of successful uses.

And justifiable warnings, such as those raised in Newcastle last week, that micros could cause the re-inventing of the software wheel are not a reason for throwing out the micro with the software bathwater.

After all, it is not long since the Cassandras were crying against the mini for precisely the same software reasons that are now being raised against the micro: a reversion to bit twiddling assemblers and the unleashing of the software cowboys riding the new beast.

In all the criticisms of micros — poor architectural design, software naivety, reliability problems, etc — there is a great deal of truth, a great deal of research to be done, a great deal of debate, discussion and creation.

The micro, however, should be viewed as a challenge, not a threat; as a way of bringing computer power closer to more people, breaking down many of the barriers between the computer profession and the outside world.

The professional programmer should regard the advent of the so called home-brew amateurs as a stimulus to improving their own work.

In Computer Weekly's report on IFIP, we highlighted what we thought were contradictory statements — one by Professor Dijkstra saying that he is appalled by the standards of the hobbyist programmers, and the other by Paul Baran, who believes that the amateur writes better programs than the average commercial programmer.

But, as Dr. A. N. Walker of Nottingham University pointed out last week, there need not be a contradiction between those two statements. A comment like that should stir commercial programmers into trying to prove beyond a question of a doubt that people paid to program are professionals in more ways than just their pay packets.

And the DP manager must not look at the micro as playing into the hands of anarchic user departments but as an opportunity to extend the influence of the DP department into becoming a key element in the co-ordination of all information resources of a company.

As the dust settles after Dijkstra's furor, Computer Weekly will be following up the important issues that lie at the root of the micro debate by providing a platform for discussion and a forum in which the problems can be analysed rationally and the potential revealed.

FOCUS

on the
obsolescent DPM

DESPITE suggestions to the contrary, the DPM is very much alive and kicking. In fact the object of his kicks could well be those industry communicators who have been forecasting his demise for some time.

By now the DPM should be very much in the obsolescent mode, labelled and tagged a product of a previous generation. While perhaps members of the DP team are enjoying the delights of the London Lascarium, a replica DPM should adorn the adjacent waxworks. Or maybe, redundant groups should be collated, batched and dispatched to an off-site storage depot.

This is not, of course, the first time that the communicators have got their forecasts wrong. For some time now they have been making highly supercilious comments about the future of punch cards. Mis-reading them, I suppose. Punching is still very much a viable activity. Similarly questioned is the practical operation of pre-2900 and 3700 machines.

In the case of the harassed DPM, evidence for his retention is not difficult to find. The Data Processing Management Association — the DP managers' trade association — reports an upsurge of interest, by no means limited to advice on redundancy pay, while the latest edition of the Computer Users Year Book lists a bumper bundle of installation managers. The average DPM is probably even more resilient than his equipment. Techniques come and go, installations may well unbundle, but the DPM is as near-indestructible as the floppy disc.

This fact of computer life is the cause of much anguish to interested parties. The DPM, however, has long been conditioned to resisting raiding

The DPM's good cause is not exactly helped by recent informed comment. Tom Gilb has suggested, for example, that DP managers who are not as qualified as certain members of their operating teams should take the hint and move over; either that or muster the latest tools and techniques of the DP trade. It does, however, seem to many DPMs that the days when hands-on knowledge was an essential part of their craft are long departed. Hands now are more likely to be writing reports or organising projects than manipulating sundry tape drives.

Apart from the insurance aspect of a possible future career alternative, should redundancy

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SEPTEMBER 14, 1967

FORTRAN and Algol languages which could be used as a 1800 were produced by ICL. The compilers were used to store in successive overlays. An ICL 1800 system was ordered by the London County Council for their new Computer Bureau. The inaugural meeting of the Institution of Computer Science was held. Aircraft navigation systems developed by Elliott's were ordered by the Nato Air Defence Group. The Logotron 200 with instant availability of programs at the touch of a button was developed by Elliott's chairman and chief director, became the chairman and a director of English Electric, following its successful bid for the share capital.

Installation
closes down

COMMERCIAL vehicle manufacturer Seddon Atkinson subsidiary of Internationalvester (GB), has closed down ICL 1902A installation in 10 hams following a decision transfer processing to a 16s well 66/40 at the Intersat Harvester complex.

Completion of the switch is expected within eight days and during this period Seddon Atkinson data is being moved on an ICL configuration Hoskyns Systems centre Manchester.

Teletext TV makers in talks on low-cost printer

DISCUSSIONS are being held with teletext TV manufacturers, including GEC, ITT and Rank, for the incorporation of a low-cost printer that will involve only about £100 in the total cost of the terminal.

The 2,200 chps printer, called the model 1100, is also being evaluated by ICL for its 7500 series VDU terminals and could prove attractive to computer hobbyists and micro users.

Built in the US by SCI Sys-

tems, the Model 1100 is now being sold in the UK by Peripheral Hardware of Camberley, Surrey.

A Peripheral Hardware spokesman said that the Post Office has already seen the printer and considers it suitable for use by Viewdata customers. Peripheral Hardware is now hoping to win approval from the IBA and the BBC which run Oracle and Ceefax.

In a teletext receiver the 1100

would be inserted into the grid of the VDU so that no buffering would be required and the printer could be used in its simplest form — the printer mechanism and a driver card.

Peripheral Hardware quotes a one-off price of £228 for this, but stresses that the price would be dramatically reduced for bulk orders from TV manufacturers.

As a stand-alone printer with serial and parallel interfaces and a RAM buffer, the 1100 costs £745.

Peripheral Hardware sees the 1100 as a rival to printers like the Texas Instruments' Silent 700 and the Teletype 33, and claims it has a superior cost/performance — about 25 cents per character per second compared to about \$80 for the Teletype 33. However, the 1100 can print only one copy at a time.

The 1100 was shown at Compe Europe earlier this year by a Continental distributor, Teletype Benelux (CW, May 18).

It uses four-inch-wide electro-sensitive paper which passes axially over the edge of a rotat-

ing disc. This is fitted with a five wire stylus print head that creates 5 x 7 dot matrix characters by vaporising dots on the aluminium surface layer of the paper to expose the undercoating.

In this way data is printed in columns rather than lines, with up to 24 characters per column. This means that the number of lines per page is limited to 24, but the line length can vary as required.

Peripheral Hardware says that the 2200 chps speed of the 1100 enables it to be connected to the 8-bit DMA bus in a microprocessor configuration. The standard 1100 prints 64 ASCII characters, but 96 characters are available as an option using a head that generates a 7 x 9 matrix.

SCI Systems is an established specialist supplier of computer memories to the US aerospace industry and employs 1,000 people. It developed the 1100 as part of a move into the banking market.

BCS turns loss into a £6,500 profit

THE British Computer Society has turned its £34,670 operating loss of 1976-78 into an operating profit of almost £6,500 this year. And with £200,000 coming as the first part of its new £300,000 deal with Haymarket Publishing (CW, June 23), the society passed £233,200 to its accumulated fund, compared with only £14,000 in 1975-76.

Subscriptions from the 22,000 members brought in £282,230,

and income from services such as education and publications was £70,700. These services cost the BCS £140,500, however, and items such as salaries, rent and computer time took the total expenditure to almost £234,000. This year the BCS has budgeted £400,000 for a new HQ building, so it expects to make a loss of £257,000 in the following year the profit is expected to be about £29,000.

First conference

GOVERNMENT officials responsible for university computing in six European countries met at Bath University earlier this week at the first Conference of European Computer Boards.

The conference, which discussed matters of common interest and looked at possibilities of international university collaboration, was the first of what is hoped will become a regular event involving more countries.

The countries taking part were Austria, Belgium, Denmark, West Germany, Holland and the UK. Christopher Layton, head of the EEC's science

and technology directorate, was also present.

Topics discussed included ways of assessing demand for computing facilities; networks; charging for university computing services and coping with the effects of inflation on costs. The UK Computer Board's budget has been particularly hard hit by inflation and by government spending cuts.

Dr Henry Norton, secretary of the UK board, said future meetings could be extended to include, for example, directors of computer centres who could discuss areas of possible collaboration such as software.

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DOWNTIME

by Chad

Pregnant pause in his career

A 24-YEAR-OLD American almost made medical history because of a refusal by people to translate a computer coding into real terms.

Following his medical for a job, Gene Durham, a Dallas construction worker, was offered a job with the Lindell Company in Chicago, but two days before he was to join it, he received a letter terminating the offer. He had failed his physical because of the R-3 clause in his prospective contract, it said.

R-3 clause? "I was being turned down because of pregnancy," said Durham.

Taking the whole thing philosophically, he telephoned the Lindell Company personnel office expecting "a big laugh."

But when the woman checked his file, she said that he had been given an R-3 rating and that he should talk to the clinic where he was examined.

"The woman there said I had a definite R-3 rating," he said. "That's all she could tell me over the phone."

Durham then flew to Chicago to sort things out, but was told by the Lindell personnel department that rules were rules, and that was that. Unless notification of a mistake was

received, he was still R-3. "They just checked the computer," said a presumably less philosophical Durham, "all they talked about was the R-3 ratings. No one seemed to want to translate it as meaning that a 24-year-old man was pregnant."

It took three weeks finally to sort out the mix-up. A doctor at the clinic found that a pregnant woman named Jean Durham (not Gene Durham) had been examined as well and it was her file that had been sent to the Lindell Company.

Mr Durham had his job offer reinstated, according to the Montreal Star, but his contract has a clause that forbids maternity benefits in his health insurance for the next nine months.

Just in case, I suppose. . .



"Congratulations—you're fired!"

Hard and fast . . .

THE Isle of Man Grand Prix, run last week, used a computerised timekeeping and lap-marking system for the first time. Supplied by Univac, it was based on two U2000 information terminals linked to the Manx Government's 90/30.

Software comprised the standard Univac IMS 90 (information management system) package, integrated with what is described as "an action programme written by the Manx Government" — Whitehall, please note.

Results were obtained in seconds rather than the minutes previously needed. One

terminal was sited in the Timekeeper's box, together with a printer to give immediate hard copy of results displayed on the information terminal's visual data screen, and the other was used in Manx Radio's commentary box.

Input of relevant data was via the Timekeeper's U200, and the other terminal was used to call up data as required.

Details available immediately from the system included type of race, rider number, machine type and lap time. Leader-boards for each lap were displayed, remaining on the screen automatically.



"Digby, a long-haired miniature dachshund owned by Adam Chester (10), of Surbiton, takes a close look at the latest thing in online onenesship—a computer-printed pedigree certificate," said the caption with this picture. I took a close look, too, and was surprised to see Digby was studying the statistics of a female black and gold German Shepherd Dog. I recall the outcome with interest. The line for this application, called Checkmaster, came from Nick Westhouse (also pictured), whose firm, System Aid of Southall, Middlesex, developed the system and sold it to the Royal Agricultural Society of New South Wales. The society now holds the records of half a million dogs on the 2903 system, each with four generations of family history. Next target, apparently, is Australia's cats — for System Aid, that is, not Digby.



The growing amount of sensitive data being transmitted is forcing increased attention on the need to make that data as secure as possible. As a consequence, the National Computing Centre is holding a seminar on data protection by cryptography in London on September 28.

As a foreword to that seminar,

Breakthrough in cryptography—

BY the end of this decade data communication should be cheap and reliable. At least 12 European countries have announced plans for new data networks to be operating by the end of 1980, and these will be used for all kinds of formal transactions such as orders, bills, payments and for access to databanks, some holding sensitive information.

Already, high value payments are sent through private networks and the value of some commercial information is equally significant. Privacy legislation may in future require network users to safeguard data in transit as well as in storage.

To meet this requirement it is most likely that cryptography will grow in importance as a method of making data more secure on communication lines or when stored in a removable medium. Closely related to cryptography is the authentication of messages. A message carries with it information which makes it tamper-proof and shows that the message really did come from the alleged sender and has not been altered since.

The trick used in both cryptography and authentication is to have a secret key. The key is simply a number which is known only to the sender and receiver. In cryptography it ensures that only the authorised receiver can decipher the message. If a message has an authenticator attached to it, the use of the key enables its authenticity to be checked.

The security of these systems lies in having a large range of keys, in exactly the same way that the security of a lock depends on the number of ways the key can be made. If the number is too small, it becomes feasible to try all the keys and see which one fits.

Everyone can be expected to know how a lock works, and so too the mechanism of the cryptographic or authentication algorithm is not regarded as the most important thing to keep secret. The system ought to be secure even when everyone knows the algorithm.

On this basis, a US standard encryption algorithm for government use has recently been published. This will lead to the wider use of cryptography, because large-scale integrated devices are being manufactured for the US data encryption standard. These aspects of cryptography and its application in networks will be the subject of the NCC-organised seminar on data protection by cryptography.

"Breakthrough" is not a word that should be used lightly, particularly in a subject like cryptography where "unbreakable ciphers" have gone down like ninetails. Nevertheless there has been a recent breakthrough which, if it works well in a practical sense, can change the whole nature of cryptography.

It departs from the strongest tradition in cryptography, which is that the same key is used at both ends of the communication system. Transporting the key from one station to another is an expensive part of traditional cryptography and a

possible weakness. The new scheme, which is called a public-key cryptosystem, uses two different keys and allows the key used for encryption to be made public. The idea was suggested in a paper by Diffie and Hellman in IEEE Transactions on Information Theory, entitled New Directions in Cryptography.

Figure 1 shows how the system works. The boxes in the figure represent mathematical functions which are parts of the publicly known encryption/decryption scheme. Anyone who wants to receive secret messages announces his public key. To do this, he chooses at random a starting key which he keeps secret and transforms this by known functions in two different ways into a public key and a secret key.

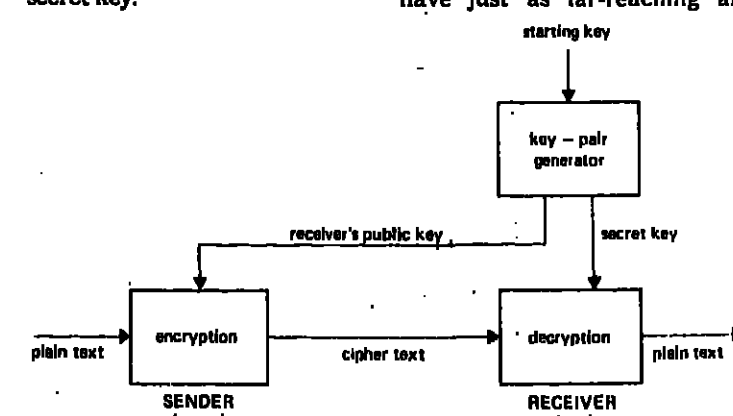


Figure 1. The public-key cryptosystem

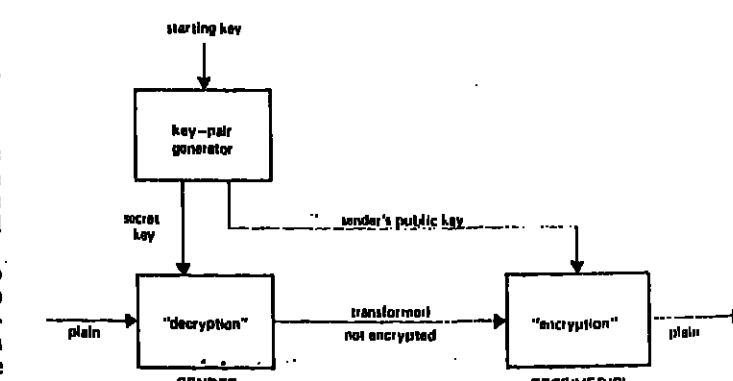


Figure 2. Message authentication by public-key system.

The intention is that the public key will be used as part of an encryption algorithm and the secret key will be used as part of a decryption algorithm. If a suitable mathematical trick can be found the decryption will be, as it should be, an exact inverse of the encryption function when a "matched" pair of keys is used.

The public key is known but the secret key is not. The secret key is nevertheless secure. This implies that the function by which the public key is generated is a "one-way function". This is the concept which Roger Needham of Cambridge University introduced for making the lists of logging-on numbers in a computer more secure. When someone logs on to a time sharing system the number he uses is transformed by a one-way function and the transformed number is compared with the stored values which are contained in a table covering all the authorised users.

It does not help the would-be fraudulent user of the time sharing system to know the

transformed values in the table because the inverse of the one-way function, although it exists, cannot be calculated in any reasonable length of time. To construct such a one-way function you need a very discontinuous transformation and there are many possibilities, some using number-theoretic properties.

In making their suggestion, Diffie and Hellman put forward some mathematical tricks which made the idea seem plausible but they were not able, at that time, to demonstrate a workable system with enough security. Now such a system has, it seems, been found by people at Massachusetts Institute of Technology.

Diffie and Hellman proved that, if a public-key cryptosystem could be devised, it would have just as far-reaching an

DONALD DAVIES, superintendent of the division of Computer Science at the National Physical Laboratory, here discusses a recent development which could change the whole nature of cryptography. In a further article, Mr Davies is to describe the new cryptosystem in detail, giving a simple example.

effect on the concept of authentication as it had on encryption. It was remarkable enough that the centuries-old need to transport a key by a trusted messenger to your correspondent might be removed. It was an added bonus that it gave a better kind of authentication, and this gave the search for a workable public key system an additional driving force.

The trouble with authentication is that both the sender and the receiver must know the key. This is satisfactory if they trust each other, but suppose that one of them suspects the other of fraud? A classic example would be one where the sender asks the receiver to buy some shares on

his behalf, which the receiver does, but the deal turns out to be fraudulent. The receiver denies that he sent the message and asserts that the message was forged. It is since the receiver knew the authentication key could have forged a "authenticated" message would be difficult to settle in such a dispute unless the messages were contained in a system which requires them as evidence.

The public-key cryptosystem can be operated to reveal, provide the stronger form of authentication that is needed. Figure 2 shows how it is done. The function used as encryption is applied to the plaintext and is limited the receiving end by what was formerly encryption. This reversal of roles will work unless the functions are 1 to 1.

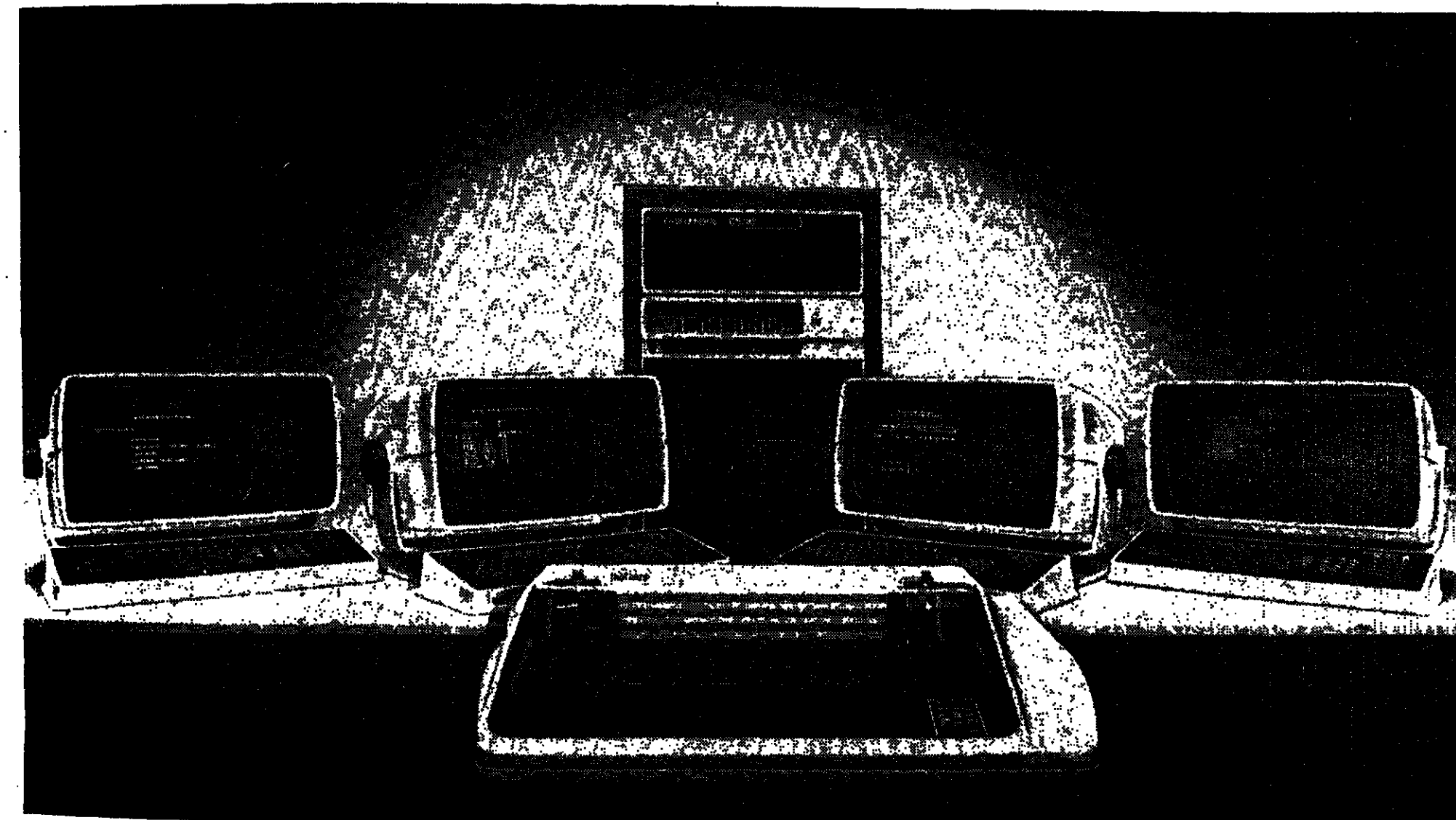
Since the sender uses a secret key, it can be assumed that no-one else could have produced a message of exactly the same form. Anyone who knows the public key can apply the transformation which reduces the plaintext, so the message is not a secret.

In the case of a dispute, the receiver can take along the message to an arbitrator who will receive the message and the public key which everyone knows demonstrate that, put together, they make a plain message. This implies that the message is from the holder of the corresponding secret key. The sender's only recourse was to allege that the key was the law would expect him to take the consequences of being wrong.

Authentication of this provides a sort of unique signature which can be transmitted by a digital communication network. The signature is clear for transmission, but it is not possible to alter it without making it invalid. The law will make of this theory that supports the announced public-key system. It is not difficult to see that two transformations of a message can be made, one by the sender and one by the receiver so that the message is both encrypted and authenticated.

• Turn to Page 10

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SOFTWARE FILE

Fortran standard ballot complete

THE next two months could see the international acceptance of the new standard Fortran. Today (Thursday) the American National Standards Institute expects to complete a membership ballot on whether Fortran 77 should be adopted, and in November the International Standards Organisation's programming standards working group will discuss whether to accept or adapt the new standard.

Meanwhile the international Codasyl organisation has concluded three years' work by producing a document giving details of a Fortran database facility.

The Fortran committee was given permission to go ahead with the ballot at a meeting of the full ANSI committee in June. At the same meeting the ANSI

committee accepted Codasyl's proposal to provide a database facility for Fortran.

Members of the ANSI Fortran committee will be at the International Standards Organisation meeting in November, and it is expected that people interested in Fortran in other countries will also be there and that proposals for international standardisation of some form will emerge.

The 1977 standard will supersede the 1966 standard, but already ANSI is talking about a new standard for 1982. One recommendation now with the Fortran committee is for a

further revision to be made over the next five years. The revision has even been given the name of Fortran 82. The most notable innovations in Fortran 77 are the IF... THEN... ELSE and DO... WHILE... UNTIL statements.

The final Fortran 77 standard, X3J3/90, can be obtained for \$15 from Robert Brown, CBEMA, Suite 1200, 1828 L Street NW, Washington DC 20038, USA. The Codasyl Fortran Database Facility Journal of Development is available for \$4 from Material Data Management Centre, Department of Supply and Services, Ottawa, Ontario K1A 0S5, Canada.

DEC to sell Coral 66

THE real time language Coral 66 has been so successful in Europe for the US minicomputer manufacturer Digital Equipment that the company is to sell it worldwide as a standard product. DEC has set up Coral marketing and support functions at its main offices around the world.

The Coral compiler was developed two years ago for PDP-11 minicomputers by DEC's software engineering group, based in the UK (CW, August 28, 1975). Earlier this year the company

refused to comment on reports that it had Coral users on the Continent (CW, July 21), but it has now confirmed that Coral has been sold in Europe since March last year and that there are users in France, Italy, Norway, Switzerland, the Netherlands and the UK.

BCS to host Algol meeting

A MEETING for software specialists is being organised by the British Computer Society's Algol Association and systems implementation languages group next Thursday, September 22, at London's Birkbeck College.

The meeting, open to BCS members and non-members is to start at 10.30 am with Dr Mike Rees of Southampton University talking about Pascal. He will be

followed by Dr Mike Falla of Software Sciences, who will describe the Genma system implementation package.

The third speaker is to be Dr Martin Thomas from London University, who will talk about the Algol 68 compiler on ICL's 2900 range of computers.

Further details can be had from Nick Bushby on 01-637 0552 or Brian Wichmann on 01-977 3222, extension 3870.

MICHIE'S PRIVATEVIEW

Let's get away from the 'Star Wars' image



THE field of artificial intelligence has in the past had an outlandish image, part whizz-kid, part Dr Strangelove. No one attending last month's International Joint Conference on Artificial Intelligence at MIT, Massachusetts, could come away with such an idea still in his head.

The signs are of patient and orderly progress. Gone are the romantic 1960s, when excitement could be generated by theological disputes between, say, a General Problem Solver approach (which didn't solve any real problems) and a Resolution Theorem Proving approach (which didn't prove any real theorems).

In place of this, but crucially indebted, be it said, to these early hopefuls, are programs in Woody Bledsoe's Texas laboratory which prove mathematically interesting theorems; programs such as those of Cordell Green's Stanford group which solve hard sorting problems and document the solution programs; programs which actually help medical experts, professional chemists, crystallographers and molecular geneticists; programs which beat chess experts across the board; and programs which chat agreeably in English with reasonable perceptiveness of the user's needs.

This last achievement, I predict, is on the verge of hitting the marketplace like a bomb. Larry Harris, of Dartmouth College (birthplace of Basic) described his Robot system, which has no relation to numerous other systems and artefacts of the same name.

This Robot is an English-language package which Harris interfaces with some ease to a range of standard database query systems. Afterwards in his house in New Hampshire I had the enjoyment of interrogating test files of personnel and car-ownership data by remote

dial-up to a Washington bureau. Appropriately, the name of the company responsible for the system is Artificial Intelligence Corp.

My own view is that the gathering wave of application, unless it is kept carefully in perspective, may harm the development of our infant science. As a member of a conference panel on "future directions" I saw a large audience, after a lively start, begin to yawn. I don't blame them. That stuff is all done better in "Star Wars". I would have preferred discussion of what kinds of systematic experimental science should be being planned to elucidate "intelligence," "learning" and "knowledge" in their computational aspect.

Should Morgan's great laboratory, engrossed in building the foundations of modern genetics through thousands of meticulous breeding experiments with fruit-flies, have been redirected to crows and chickens? What about Rutherford's team, with not even a prototype atomic pile to show? — yet they changed our whole concept of the fine structure of matter.

Clearly power-plant designs are idle without prior insight into the laws of the atomic nucleus. Likewise efforts to build really large knowledge systems — on the scale, say, of the quantity of chemical knowledge that a chemistry post-graduate student has assembled and indexed in his head — are doomed without a grasp of abstract principles of knowledge-acquisition.

The sheer tedious labour of formulating explicitly such huge bodies of knowledge and pumping them in by hand is prohibitive. For this reason it is worth watching studies of machine concept-formation, such as Michalski's AQVAL and others systems reported at this meeting.

Let us not underrate the importance of cognitive

engineering in the sense of a householder's stockmarket — query super-smart TV games, home tutors, air-traffic controllers, insightful medical consultants, and the rest.

Science gains nothing from the rush to application, somehow, somewhere, should be groups early style which, time and has won needed tests. Benzer using bacteriophage virus in the genetic map ground. Sherrington's pheromone integration of spinal reflexes, Lurking up the basics of Pavlov earlier days same for digestion.

Perhaps we need a which does not work, though it came from "Wars" — something profile and descriptive consistent with AI computer science. My people, myself included, be comfortable "knowledge" or "cognitive systems" analogy with "operating systems".

One of the off-shoot conference was Ed Feigenbaum's proposal to permanent internationalisation for artificial intelligence (that place again). An idea which I hope will be the AI field to attend, with a new name!

Donell

● In the introductory PrivateView (CW, August 28), details of Professor Harris' appointment to the chair of intelligence at Dartmouth University were printed. He took up his post in 1967.

'Clearing house' set up

A SOFTWARE company in Sevenoaks, Kent, has set itself up as a form of software clearing house so that systems written by users for their IBM System 32, System 34 or System 3 computers can be made widely available.

The company, EPG Computer Services, was formed last year by two IBM engineers. It has just produced its first catalogue of 16 application packages, utilities and documentation and debugging aids written by a System 3 user, two programmers and by EPG staff themselves. All but two of the systems cost £100 or less.

"The programmers who produced the documentation aids gave us the idea," said John Galloway, a partner in EPG. "There's a lot of people producing bits of software but if there's no clearing house they don't see the light of day."

The systems, currently available include restart, job analysis and several file utilities; analysis of the use of file and label

names in a program; and programs which produce documentation on disc files, job control statements and report formats. The application packages include a routine which produces a tape of direct debit transactions for input to bank computers; RPG mathematical subroutines; and a system which enables the user to select jobs from the spool queue and copy them to an output device.

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USER FORUM

Report slams 'anti-customer' sales policy



Maurice Thorne: "We have made a lot of money on the 360."

WHEN you buy your next computer, chances are you will be buying just the hardware: you will not be able to buy the operating software or the programming language and utility programs.

This trend, pioneered by Burroughs on the B80 and followed by NCR with the 8250 and now IBM with System 34, is strenuously criticised by computer product analyst Management Information Corp in an otherwise favourable report on the new IBM System 34.

The policy means that since the system is useless without the system software, the company which buys a System 34 can never own an operable system. "Consequently," says MIC, "the purchaser must continue to pay a rental fee on a purchased system, and cannot sell the system unless IBM enters a licensing agreement with the buyer."

"We believe that such a practice will seriously affect the resale value of computer systems, or even preclude such resale by the users themselves. When the manufacturer licences the operating software, it controls the fate of your system."

"We consider this policy anti-customer and question its legality. Turning to the hardware, MIC describes System 34 as a substantial small business computer product that is worthy of the name."

However, MIC emphasises the limitations pointed out by Computer Weekly in particular that the limited maximum disc capacity of 27.1 Megabytes is still only offered on fixed disc, which means that the only way to dump the data on disc is to write it on to floppy discs, as with System 32.

MIC points out that to read an 8.8 Megabyte disc on to the standard 250K-byte floppy would need 35 discs and take about 25 minutes. The availability on the 34 of double-sided double-density floppies improves the situation, but it would still take eight floppies and eight minutes to do the same dump.

MIC notes that the System 34 processor consists of two microcomputers operating in parallel. The main microprocessor, with 640K-bytes of 800 nanosecond cycle MOS memory executes the instructions, and a minimum of 14K-bytes of

memory is required for system software. The second micro has 16K-words of main memory and includes microcoded system functions and input-output control.

Although the System 34 is claimed to support a different program at each of the eight terminals or printers, MIC questions whether 64K-bytes will prove sufficient to allow a reasonable response time.

On pricing, MIC notes that in the US, System 34 costs about \$200 a month more than an equivalent configuration of System 32, but has the capability to grow into a multiprogramming, multiterminal system.

Overall, MIC rates the B80 from Burroughs a more cost-effective system, particularly since it starts at System 32 level and grows to something comparable with a fully-configured 34. From there the user can expand straight to the software-compatible B800 and B1800.

Against the Univac BC7, not yet announced in Europe, MIC says that System 34 is more sophisticated, but notes approvingly that Univac sells the BC7 system software with the hardware.

A point overlooked by MIC is that there is no power-fail protection on System 34, so the user would lose everything if there were a power cut or the plug was pulled out (CW, April 21).

The report is published in Small Business Computer News, a monthly newsletter available for \$51 a year from Management Information Corp, 140 Barclay Centre, Cherry Hill, NJ 08034, US.

Main foundation for reliable software is correctness

MAJOR changes in the attitudes and practices of programmers, systems analysts, managers and administrators are needed if and users are to be served properly. So says a report on software reliability from Intofech International. It is part of the State of the Art series.

Correctness is the main foundation on which reliable software can be built, but the desire of computer staff for efficient programs too often overwhelms the need for correct programs,

says the report. It points out that as far as the end user is concerned the most important factor is that the software performs the required tasks — no more and no less.

The report says that although the development of reliable software is still well behind the development of reliable hardware the gap is narrowing, but very slowly. The costs of software development and of correcting errors has led to a lot of work in areas like program

Success story of an unusual upgrade

TWO and a half years ago the Reader's Digest Association replaced an IBM 370/145 by a second-hand 380/65 at its computer centre on the edge of the City of London (CW, February 6, 1975). And today the company looks back on a very successful, if unusual, upgrade.

"It's a superb machine," says Maurice Thorne, computer services manager. "We get more than 97 per cent processor

reliability. All our systems run as batch jobs and we get 1.9 times the throughput of the 370/145. We do all the work in three shifts, whereas it used to take four. We have saved a lot of money on the 360 not only from the lower cost of the machine but also from staff savings."

Reader's Digest chose the 380/65 after looking at a 370/158, which was too expensive, and enhancements to the 370/145. These would have extended its life by only another year.

"There were a lot of 380/65s around at the time and nothing could touch them in terms of price," says Thorne. "Ours was worth about \$400,000, whereas a 370/145 cost more than \$300,000 and a 370/158 \$1.5 million."

Reader's Digest now has three 380/65s in the US, two in France and one each in Australia, Canada, Italy and the UK.

The UK company leases from CIG Leasing, because initially it had doubts about how long the 380 would last. Now, however, the company is confident enough to extend the lease to 1980.

The lease deal has proved profitable. "CIG leased from us the 370/145, which we had bought, and installed it in France. In fact we were getting more from them than we were paying for the 380. By holding on to the ownership of the 370 we kept our options open in case of trouble with the 380. But last year we sold it to CIG."

The 380 was previously used by Xerox Corporation in the US. Reader's Digest attached disc drives from the 370, bought new tape drives from Telex and has recently upgraded the memory with 256K from Intel. The configuration is now 768K of memory, 16 tape drives, 12 Telex 30 Megabyte disc drives and eight IBM printers. The company is looking at the possibility of adding another six tape units.

The emphasis on tapes is due

to the fact that the main customer file, which is updated every night in a three-and-a-half-hour run, is too big to store on the discs. It is kept on 45 reels of tape.

The 380 runs under Extended Disc Operating System supplied by The Software Company of Richmond, Virginia. The system gives six partitions including three main processing partitions and one for spooling. "It gives us as many as IBM's DOS/VS without a lot of the fancy IBM facilities we don't need," says Thorne.

IBM has been "very constructive and professional" about the move to the old machine. "They beat at you for a while then regroup and attack the next stage — in our case an order for a replacement in 1980."

Has having an old system and a mixed configuration posed any support problems?

"We are probably no worse off than other installations," says Thorne, "although we sometimes question whether IBM engineers are as good as they could be. They are probably more used to newer kit."

"Telex maintains the tapes and discs and Intel the memory and we sometimes lose a little time because of the ambiguity of some faults, but on the whole Intel and Telex assume the fault is theirs until it is found to be IBM's. The operating system is supported from the US but we have had little trouble with it and besides our own software manager is very close to the system."

The 380 has been so successful that the company is considering getting another second-hand machine in 1980. "A 370/158 will not be enough; it would only give us between 20 and 30 per cent more power," says Thorne. "But the fact that IBM has brought out the 3033 will probably mean that a lot of second-hand 370/158s will be available."

USER VIEW

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Burroughs cuts repair time

CUSTOMER support engineers Burroughs are being equipped with portable digital test unit which the company claims is saving the time to repair its digital systems and terminal controllers by up to 40%.

The test unit was designed by Burroughs' field engineering division, said future products from the company would be designed with the test unit in mind. He said there were about

1,500 units in use, but by the end of the year there would be 2,500, 80% of them built to an updated design.

Johnson said that hardware measurement technology was falling behind computer technology. "It's beyond the scope of the measurement industry today. It presents a problem but we think we have a solution."

Cleaning troubles

CLEANING problems in computer suites will be discussed next month at the fourth annual workshop of the National Computer Complex Cleaning Committee. The committee, a non-profit making organisation, was set up at the instigation of the Science Research Council to create awareness of the importance of cleaning to hardware performance and to the protection of staff.

It is being held on October 21 at the Industrial Centre, Carlton House Terrace, London SW1. The fee is £18 including lunch. Further details can be had from the committee, c/o BICSC, 87-89 Central Buildings, 24 Southwark Street, London SE1 1TV. Telephone 01-407 3304.

Polikan ribbons

In the report on nylon printer ribbons for the Diablo Hystype II (User Forum, August 11), the specifications were printed incorrectly. The ribbons are made by Polikan of Switzerland and measure 6.35mm by 40 metres. They are marketed in the UK by Allison Computer Media.

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Application Software

Microprocessor News

MuPro 8080A-based development system

A NEW 8080A-based micro computer development system has been introduced in to the UK by Microsystems Services which offers several enhancements over currently available products.

Manufactured in the US by MuPro Inc of Sunnyvale, California, the system features a complete 8080A microcomputer, control panel, in-circuit emulator, dual floppy disc drive system and an extensive software package. This comprises a multi-task real time executive, a high-level relocatable output assembler, a disc operating system and a text editor.

An important feature of the hardware is the provision of the control/display panel, which provides complete control of the system without imposing software restrictions. It enables memory or register contents to be examined or changed, hardware break points to be set, the last 64 instructions executed to be traced, and program loops to be executed a pre-set number of times. This means that all the memory in the system is available for use, with none of these services taking up memory capacity.

The software includes a MuPro-developed assembler known as BSAL-80. This features a high-level syntax structure which uses Algol-like statements.

It has been developed to allow the adoption of a block-structured approach to applications

programs. The use of the hardware control panel also removes the requirement for a monitor program.

Debugging user systems in real time, without the need to change the real time environment, can be carried out with the MuPro 80-ED in-circuit emulator. It supports a user clock period from 350 to 1,000 nanoseconds, and therefore enables memory mapping between the user system and the development system to be carried out. It also allows the user system to employ the development system's I/O.

The in-circuit emulator can also be used, with a suitable power supply, as a stand-alone system for a variety of portable applications, such as system commissioning or field maintenance.

The dual disc operating system supports the IBM 3740 soft-sectored format, and the single card controller can handle either two dual or four single drives. The controller features a high speed seek mode — which can cover 76 tracks in 100 milliseconds — a built-in real time clock, a DMA data transfer function, and manual or processor controlled diskette ejection.

Although based on the Intel 8080A, the system will also support several other processors. These currently include the 8048, 8085 and Zilog Z-80, while the Motorola 6800 is likely to be included next year.

Bi-directional bus translators

TWO large capacity bi-directional bus translators have been introduced by Motorola to provide data transfer between an M10800 ECL processor and TTL compatible signal lines.

Designated the MC 10804 and MC 10805, the devices offer two valuable functions. The first is in the prime role of bi-directional bus translator. The second is as a bi-directional input/output port and translator using the latch as an internal store for data. Selection of these two functions is by use of the latch bypass line. Each TTL output is tri-state

bus compatible, and presents a high impedance load to the bus when not used as an output. The devices can also drive large capacitance loads, so that interfacing can be carried out with MOS circuits.

The MC 10804 is a 4-bit device, assembled in a 16-pin package, while the MC 10805 is a 5-bit device in a 20-pin package. They provide the capability to construct systems that use a high speed ECL microprocessor, interfaced to MOS memories and TTL compatible peripherals and sub-systems.

Noise generator from AMI

MUSIC synthesis is one of the many potential markets for the "personal" microcomputer system, and a wide range of sound generators is now available. A new device to join these has just been introduced by AMI Microsystems which uses a different approach to the problem of producing percussive sound.

The S2888 Noise Generator replaces the traditional route of the semiconductor junction

with a 17-stage shift register which uses exclusive-OR logic to produce a pseudo-random broadband white noise signal. This approach produces a signal of uniform output amplitude and quality.

Using the S2888, percussive sounds such as brushes, drums, maracas, and sand boxes can be produced, together with other miscellaneous sounds like air from a pipe organ.

market place

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FILE DESIGN

Part 12

In this concluding part of the File Design Series, Owen Hanson discusses those aspects of security that can be directly influenced by the file designer. References to security in the wider sense are also given.

DATA file handling will be planned to avoid errors, and to put right any errors that do arise as quickly as possible. This may be within the run itself, after the completion of a processing run or by the use of alternative machines and data depending on the severity of the errors that have occurred.

The wider aspects of security have been covered by James Martin¹, and the specific precautions that can be taken by programmers are discussed in the NCC Programming Standards publication², and in Keeping Computers Under Control, edited by the author of this series and Andrew Chambers.

Avoiding read-write errors

A file held on magnetic disc is seldom corrupted due to mechanical write errors; however, extra certainty can be provided by ensuring that the information recorded on disc is the same as that held in the I/O area. This is done by issuing READ and COMPARE instructions after the WRITE. It will mean waiting an extra disc revolution after each write, and for that reason it adds markedly to run times.

Magnetic tapes are relatively error prone, and the read-after-write check is usually standard, using two separate read/write heads. Tapes normally re-try records that are in error.

The more expensive modern tapes will have two parity bits per character, and can put right all one-bit errors and many two-bit errors in flight — that is, without need to re-write and try again. If these are available they should be used on the most important or largest files. In this way they

will minimise tape-passing time.

Re-starting a run

Very long runs present a special problem. Breakdowns caused by power or mechanical failure become more likely the longer the run, and at some point it may become difficult to finish the job at all, due to its length and complexity.

Perhaps the run produces a production plan. Even if failure is unlikely it is not sufficient to re-run the program and give the results on Tuesday, if the plan is to start on Monday.

These problems can be handled by taking checkpoints at intervals during the run. After a failure, the run can be re-started from the last checkpoint, rather than from the start.

On magnetic tape a checkpoint system is easy to implement. Reels are backward spaced to the appropriate checkpoint record, any reels that have been removed are replaced, and all processing since then is carried out once more.

Magnetic disc files are more complex, as the records are updated in place. Checkpoint records have to be used to restore the files to the state they were in when the checkpoint was taken, and this may take some time.

The loss of time due to checkpoints will increase run times as shown in Figure 1. For very long runs, or under difficult conditions such as intermittent power failures, the average time of a run may be reduced by using checkpoints as shown in Figure 2. This is rather unusual, as probabilities of failure as high as 0.2 are not often met. More often the limited time available to complete a run is the reason checkpoints are taken — see Figure 3.

Magnetic tapes are relatively error prone, and the read-after-write check is usually standard, using two separate read/write heads. Tapes normally re-try records that are in error.

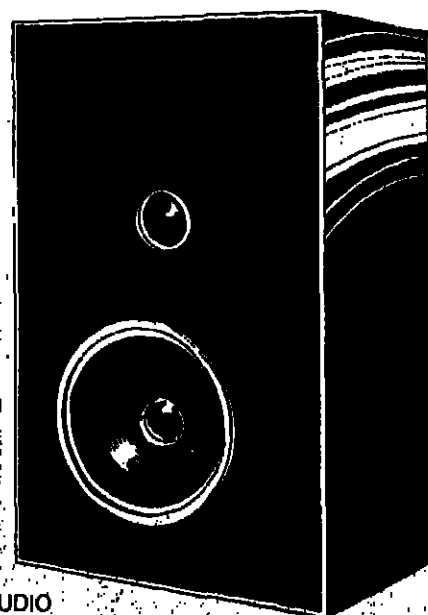
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By Owen Hanson

Security

Magnetic tape back-up is usually provided by the grandfather-father-son method, sometimes extended to twenty or more generations. This is easily arranged as updating involves the creation of a new file on each run.

Again disc causes extra problems, as updating is carried out in place. Files have to be dumped to tape at intervals and restored to disc when necessary to re-create the file.

Recovering from disaster

Fire, bombs, earthquakes, etc. provide a challenge to the designer. Not only the data file, but also the hardware may be lost. In this case recovery depends on:

a) The availability of a compatible machine. This means that a CPU large enough to hold the program, compatible devices, the same operating system and all necessary special features must be available.

Some companies have identical installations in several centres, giving automatic back-up. Smaller companies will have to find as close a fit as possible among other users. Often this means that one partner is fully backed up, while the other can only run programs that require a limited set of facilities on the installation available. The system designer should seek for as high a degree of compatibility as possible in looking for a back-up partner.

b) The availability of data. Copies of files and updates will have to be stored at a distance, preferably in different buildings, and renewed regularly. The use of fireproof cabinets in the computer room gives some security, but not sufficient to ensure the ability to re-create the operations of an installation in all circumstances.

References

1. Security Accuracy and Privacy in Computer Systems, by James Martin. Prentice-Hall, 1973.
2. NCC Programming Standards, National Computing Centre, 1975.
3. Keeping Computers Under Control, Andrew Chambers and Owen Hanson (eds), Geo and Co, 1975.

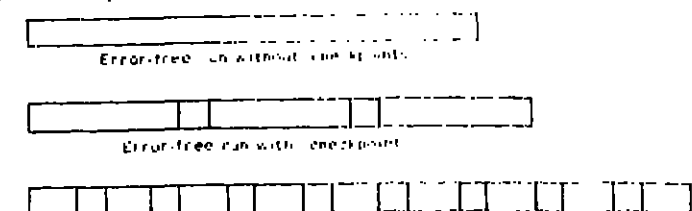


Figure 1. Checkpoints add to the time taken by an error-free run.

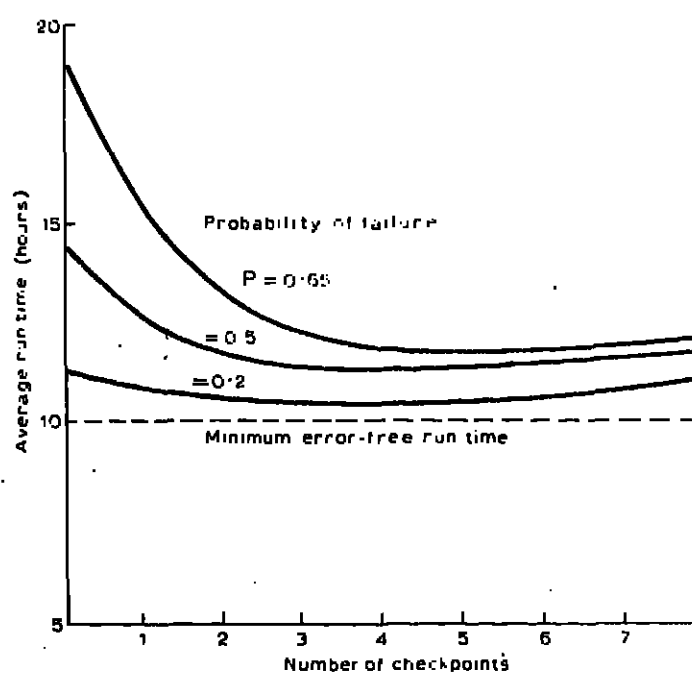


Figure 2. As the probability of failure increases, the reduction in average run time achieved by checkpoints becomes more marked and the number of checkpoints that gives optimum results increases.

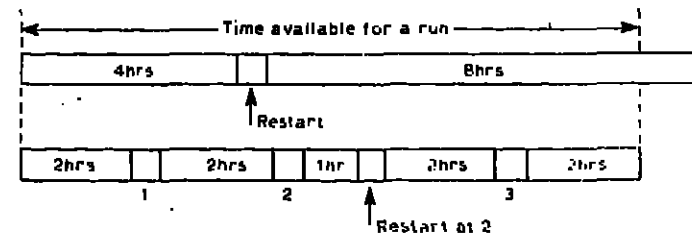


Figure 3. Checkpoints reduce the overall time of a run after failure. This allows runs to be completed within a given time limit, but increases the run time of error-free runs. The top band shows the re-running of a job without checkpoints; failure occurred halfway between checkpoints 2 and 3. The lower band represents re-running from the appropriate checkpoint; failure again occurred between checkpoints 2 and 3.

Micro consultancy formed

A NEW consultancy specialising in microcomputer applications has been formed by a group of research workers from City University in London. Called Jeshal Microsystems, the consultancy has already delivered a number of special purpose microcomputer systems generally based on the Mostek F8, but

it intends to specialise in applications for the Ferranti F100-L. The consultancy can offer feasibility studies, simulation studies, system design, prototype production. In-house training and trouble-shooting facilities and is prepared to look at any application, especially 16-bit operations.

Advance in data security

From Page 4

The public key is the product of a 64 decimal digit prime and a 65 decimal digit prime, and the two factors constitute the secret key by which number-theoretic methods allow the decryption process to be reversed. The cryptosystem depends on its strength on the fact that large primes can be found relatively quickly, but finding their product is a large process — it is estimated, for example, that it would occupy 10¹⁸ years by the best known method. Presently, number theorists have been working on this problem long enough to give confidence that no easier way will be found soon.

The new cryptosystem from Rivest, Shamir and Adleman of MIT. The article in Scientific American states that Diffie and Hellman are applying for patents for a public key cryptosystem.

Supposing that these systems prove both convenient and secure, they will make cryptography simpler and cheap. Distribution of keys was otherwise a big impediment to the wide use of cryptography in the large community, where anyone might want to communicate with any other.

Ferranti for 14 ports

HM Customs and Excise placed an order with Ferranti PVT for 14 programmable logic systems to be installed in major sea and air ports. The systems will provide online entry, interrogation, with the mainframe installed at the Customs and Excise Control processing complex at Southampton.

Each port will have two 700C processors, and each will operate with a printer, floppy disc drive and VDU. A total of 28 700Cs, 14 VDUs, floppy disc drives and 28 printers are involved.

Greek scanner

GREECE is the latest market for the computerised X-ray scanner. The first CPX general purpose scanner is being installed in a clinic at the Advanced Research and Therapeutic Institute, Athens.

SYSTEMS AND SOFTWARE

While the cost/performance and reliability of computer hardware have improved greatly over the last 20 years or so of commercial data processing, software development is as bug-ridden and problem-laden today as it has ever been.

Indeed, with small mini and micro-based systems, applications software development costs are starting to overtake the costs of the hardware and have led to the

demise of more than one small systems supplier foolish enough to lumber itself with helping customers with the job at no extra charge.

At the same time, computer users in general are finding that they do not automatically save money by opting for a standard package from an outside supplier to handle a job while computer manufacturers undoubtedly face hazards

when farming out development work to independent software houses — even though this can often pay dividends.

These matters and others are discussed in this supplement on software and systems. It opens with a dissertation on the pros and cons of standard packages from David Gomes da Costa, managing director of Management Systems and Programming.

Why program products are growing fast

By David Gomes da Costa

THE impact of packages, or program products as they are more properly known, is growing. In 1975 a Computer Weekly article anticipated that sales in the US would grow from \$500 million in 1974 to \$1600 million by 1979. That scale of growth seems typical of the rest of the world today.

There are three main reasons for the increasing success of program products. These are: because a product purchase price is always less than the cost of an equivalent in-house development; because the speed of implementation is always greater; and because a program product with many users should be more effectively proven than the first 'fully working model' produced by a DP department.

Having said that, it is necessary to admit that there is still a great deal of buyer resistance to the idea of obtaining software outside. This is particularly true in the UK, where sales resistance has developed to a level where it acts as a real deterrent to true corporate efficiency.

Most of the reasons for this appear to be subjective. Senior management in many companies still lacks a clear idea of what DP is all about. If asked for money to purchase, say, a TP monitor, they are too ready to make criticisms about all those expensive staff who do not appear to be able to do their jobs.

Again, the history of product sales has not been a happy one. Cowboy vendors, particularly in the early seventies, have left behind a considerable distrust of manufacturers' claims. This applies in some measure to hardware as well.

It is only when logic is applied to subjective resistance that obstacles can be effectively removed. At its base level it is worth remembering that it was once considered worthwhile for companies to develop their own hardware. The Leo machines built by J. Lyons are evidence of this.

The only area in which this would be considered today would be in highly secret military configurations — or else among micro-freaks who want to automate all household functions. The same trend is visible on the software side, for very few companies would contemplate designing and building their own DBMS.

The problem for the buyer seems to arise when a desired system appears to be within the capacity of an in-house development team. However, if an appraisal of available proprietary products were conducted as an automatic function of systems development it is probable that good, justifiable reasons could be produced for buying from outside.

There are, naturally, some applications that are unique to a given organisation. These are the ones for which no program products would be built — it simply would not be profitable. On the other hand, by using program products wherever possible an organisation's staff is free to use its specific experience to make the best job of developing those unique applications.

The growing understanding of this fact is shown by an analysis of the ICP Million Dollar Awards. As can be seen, some 60% of products sold involve systems software, and just over 33% of the total are directly concerned with data management. Clearly, 'external' budgets are being concentrated on complex systems generalised for many installations while in-house staff produce the majority of applications systems.

How then should a DP department go about deciding whether or not to purchase a given product, and also justifying that product to the financial overlords?

The initial steps in the process are exactly the same as for any other project. Someone recognises a need, and the DP department is asked whether it can help. In the case of systems software the DP department recognises the need for itself, and looks for its own solutions.

The recognition of a need can come about in two ways. Sometimes it is the natural result of an organisation's activities — a company employs people and therefore needs a payroll system. Other needs — particularly in terms of operating efficiency — exist and are recognised but are, so to speak, beyond the bounds of current technology.

Today's proliferation of DBMS is an example of this. The need obviously existed for some time but very few installations attempted to tackle it before

generalised systems were available on the market. In other words, the need was not widely recognised until people learnt of ways in which it could be fulfilled. Such information may come through the DP press, various product surveys, or through sales literature received through a mail shot.

Once the need has been recognised, by whatever means, permission is gained to carry out a feasibility study. This establishes two important factors. Firstly, it pinpoints the exact requirements — and should establish priorities as well. Secondly, it should estimate the gross savings that the system is expected to produce.

At this time a management presentation should be given with the three aims of gaining approval to advance to an in-depth study; of agreeing timescales; and of establishing broad budgetary limitations.

The next step is to cost the in-house production of such a system. This should take into account a typical programming cost (including overheads) of about £15,000 per man year. It should also include an estimate of future maintenance which will run at the very least at some 20% a year of the original development cost. Indeed, figures produced by IBM suggest that 65% per annum is a more realistic figure.

Finally, it is essential to take into account the development time delay before any savings can be realised. The importance of this can be demonstrated by MSP's newest product, Datamanager, which has already consumed some 30 man years of development resources. Very few companies could realistically divert sufficient staff to the development of such a system if they wished to make savings within a reasonable length of time. This is especially so when it is considered that a typical price for Datamanager is only around £12,000.

Once this study is complete it should represent the standard against which to measure proprietary products. It will have the required functional characteristics in order of importance, and it will have identified the future effect on the DP department in terms of resource usage. In addition, it will provide an important price guide.

It should then be normal practice to examine all up-to-date proprietary products in relation to what has been researched, and yet this is the step that is most frequently overlooked. One of the main reasons for this is that most installations hold very little information on what products are available.

Frankly, there is little excuse for this. There is a multitude of software directories in print, and in addition, the trade press is full of announcements of new products. IPC publishes Computer Products International, and DP departments are constant recipients of suppliers' marketing literature.

Also, the NCC provides information on products under various headings, and it should be a standard function of any future planning section to file and catalogue all such details against future requirements.

Investigation of the media will probably provide the names of a number of products which may, broadly speaking, fulfil the requirements of the proposed system. Accordingly the basic facts, consisting of brochures and product overviews, should be obtained and examined in relation to the criteria established by the feasibility study.

Very quickly it should be possible to make a short list of perhaps three or four products simply because the others will not match basic needs. Those rejected may be for the wrong machine range, or require too much memory, or may be designed to carry out some completely different function altogether.

It is then necessary to attend suppliers' presentations, and to move on to a paper evaluation based on the complete reference documentation of the short-listed products taking into account the proposed in-house system. Apart from comparisons of features and facilities, this evaluation should include cost, and the evaluator should not score subjective judgements.

If, for example, the reference manuals are hard to understand then the product is going to be more difficult to use. If it is hard to contact the vendor to clarify certain points, then it is going to be hard to obtain decent service in the event of a breakdown. This evaluation should also take into account the history



David Gomes da Costa... "Senior management in many companies still lacks a clear idea of what DP is all about."

and stability of the vendor, and also a subjective assessment of the vendor's staff. Are they really conversant with their product? Or do they constantly have to pass on questions to some "master mind"?

Again, there is little point in evaluating the reference documentation unless the product is exactly as specified. This can be confirmed by checking with existing users. User comments should also be gleaned on other aspects of the relevant product, and should be accumulated as a result both of a telephone survey and of one or two on-site visits.

Provided all these steps are followed the complete evaluation should throw up one — or at most two — products as being the most likely competitors for an in-house system. These products should then be put through a meaningful period of live acceptance testing for final proving.

The results of carrying out this structured approach to system evaluation are twofold. First, it will be possible to select one product as the most suitable. Secondly, a full cost comparison can be carried out

between the program product and the in-house system based on real experience.

This same experience can then be applied to the production of an implementation plan and management report. This document will be a précis of all the stages of the evaluation, and includes exact costings related to the original budget guidelines.

Presented properly, this document should be irrefutable evidence of the method to pursue, and board approval should inevitably follow. While it cannot be guaranteed, it is highly likely that the right program product will be significantly less expensive than an equivalent in-house development.

Evidence of this is given in a recent Auerbach survey. As just one example of many given, two users in 1976 built their own system schedulers for a total cost of \$50,500. In the same year two others purchased system schedulers for a total of only \$20,500.

It frequently happens that approval to purchase is obtained. **Turn to page 15**

talking computer



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Production and inventory control

By Graham Wynd

A SURVEY by the British Institute of Management found that 25% of the companies interviewed admitted to delivering less than half of their customers'

orders on time, and this at a time when most companies were operating well below capacity. Yet it is a prime aim of manufacturing companies to

deliver their products to the customer at the time they are required. It is also the function of production and inventory control, which seeks to provide the best possible level of customer service while incurring a minimum investment in stocks and work-in-progress, and using plant and manpower to the full.

It is the job of production and inventory control to provide a balance between these conflicting aims and I believe that this is of fundamental importance to British manufacturing industry.

Time and again, while visiting our clients in Europe, I am told: "We would love to do business with British companies, but there are two problems — your quality is too variable and we cannot depend on your delivery promises."

Economic recession has prompted management to look

... it is not just the production departments which derive benefit from the system ...

critically at all costs, especially inventories, and better techniques, such as material requirements planning, can make significant improvements. This type of method can achieve inventory reductions of 20%-30% and more.

Besides better planning, better control of work-in-progress will also contribute to reduced inventories. Through the routine reporting of overdue processes or materials, the re-allocation of priorities and the rescheduling of operations, throughput times and work-in-progress can be dramatically reduced.

There is a side benefit accruing from cutting throughput time which can be just as valuable as the faster delivery or the lower inventory. This is the greater degree of flexibility which enables a company to react more quickly to changes in customer demand. In addition, with shorter lead times, there are fewer orders in progress on the factory floor at the one time and so the situation is easier to administer.

Improving the utilisation of expensive machinery is another benefit from production and inventory control techniques. This involves fewer set-ups for the operator, longer runs, less waiting for parts to arrive — and less time spent trying to accommodate rush jobs.

But it is not just the production departments which derive benefit from the system. Much of the same information is also necessary for costing. It is not unusual for annual recalculation of standard costs to take from three to six months and for these to be out of date by the time they are finished. Using the com-

overnight and, in inflationary times, this facility has enabled companies to keep abreast of price increases from their suppliers.

The benefits from a good production and inventory control system have brought companies competitive advantages, financial success and, for the employees, almost always a far greater degree of job satisfaction.

It is therefore surprising that it is only comparatively recently that production and inventory control has been identified as a separate and vital function in its own right.

As with many business ideas, the science of production control has generally emanated from the US and come to Europe via the multinational companies, the larger computer manufacturers and professional bodies such as APICS, the American Production and Inventory Control Society, and its British counterpart, BPICS.

It has long been recognised that the computer has an enormous potential in the realm of production control. In practice, however, its misuse has meant that there are still more unsuccessful computerised production control systems than successful ones.

In the early days, it was left largely to the DP professionals and the OR practitioners to design the systems. There was a tendency to assume that the computer should be used for mathematical tasks like forecasting and the calculation of safety stocks.

In 1964, one of the biggest breakthroughs occurred with the advent of IBM's disc-based bill of material processor. For the first time, computers began to be used for what they really are good at doing — storing all the nitty gritty details of manufacturing in such a way that they could readily be accessed and processed.

One of the secrets of good control systems is learning to handle the morass of detail, without falling for the generalisation. What counts at the end is despatching the finished product and the lack of seemingly insignificant and low value components can hold up large and valuable orders.

Because of the complexities involved in the programs, there has always been a strong incentive to use packaged software and, today, only the largest or most specialised users would normally consider developing their own.

Many software suppliers have tried to provide a set of software which is universally applicable to all companies, and have created systems which are incredibly complex.

The truth is that every manufacturing company is essentially different and no matter how all-embracing the software is

A primary aim of manufacturing companies is to deliver their products to the customers at the time they are required. Yet, according to a survey by the BIM, one fourth of the companies interviewed admitted to delivering less than half of their customers' orders in time, and this too at a time when most companies were operating well below capacity.

Graham Wynd, a senior consultant with Pack, describes here the function of production and inventory control, which is to provide a balance between the two conflicting aims of the best possible level of customer service while incurring a minimum investment in stocks and work-in-progress, and using plant and manpower to the full.

trying to meet the user's requirements.

At the other end of the scale another type of software exists. With this, the user is offered a basic kit of subroutines which has to be put together to produce a unique version.

Not only is there a great deal of systems and programming involved, but it is impossible to test each section on a stand-alone basis because there are no defined results from any of the subroutines.

The aim of a package should be to provide a balance between these extremes. It should be comprehensive in its coverage of the basic production and inventory control functions such as bills of materials and routings, stock and work-in-progress recording, purchase codes, master production schedules, materials requirements planning, capacity planning,

... financial success for the company and job satisfaction for the employees.

scheduling priority control and costing. With these features it will provide 90% of common features needed by most manufacturing companies.

When a user wants to extend its system, the software should contain basic provisions, such as fields in the file layouts so that there is no need to scrap what has already been set up.

The installation of a new system is for most companies a major undertaking and potentially very disruptive. The upheaval can be minimised, however, if the installation is in discrete stages, and the next stage is only attempted when the first is running reasonably well.

One great advantage of the computer is its ability to provide one central, integrated set of records for a company, rather than have a separate set for each department.

Keeping manufacturing data correct is also a problem, of course, and we normally tackle this by setting up a small "in-

vent the data being passed to a computer. It also enables engineering changes to be properly implemented in the computer database.

It is often more difficult to ensure the accurate reporting of shop floor transactions. A computer system can help some degree, especially with online terminals are used.

Transactions like the reporting of operations completed, issue of materials, quantities scrapped, etc. can be validated almost instantaneously.

However, it is important that the introduction of these systems is fully understood by all personnel concerned. Even the most enlightened companies underestimate how much education is required. Part of the value of education is that it makes sure everyone knows what is happening and there is a greater likelihood of acceptance of the system.

Good work in training is lost, though, if the implementation, particularly the area of shop floor control, is not closely monitored. Companies are over ambitious that they try and implement much at the one time and means that their "shootings" personnel are too thinly to deal with the problems as they arise.

One of the features of really successful systems is that the end-users play a large part in their design. To make this happen normally requires the setting up of a multi-departmental team to implement the system, with representatives from all departments affected.

To accomplish a complete understanding of the system and problems involved, a helthy dose of training is at the start. All members of the team are then able to gain meaningful cooperation through it.

Today, though, many software does not take the backbone of a comprehensive system and are available as a foundation of a system and there is also a danger of professionals who are not through it before they show the user how to use it.



Better results from the independents

By Roger Griffiths

THE independents are the small software houses — owned by themselves, owing nothing to any manufacturer, computer bureau or other large company.

They may be one-man-bands, small partnerships or even large software houses in the making.

They exist not only because there is a demand for their services but also because they see a demand for that service in the foreseeable future. They are independent because they have been formed by data processing professionals who are prepared to be judged by the results they achieve and to be paid accordingly.

There are, of course, as with every profession, some free riders who are happy to cash in on what seems a cushy number. These are the ones who inevitably fail by the wayside once their effectiveness, or lack of it, has been judged by their clients. Unfortunately not all clients set as high a standard as the independents would wish. If higher standards were insisted on by installation management, many of the cowboys would be driven out.

This is more easily said than done however. Staff selection is always difficult at the best of times and plenty of time is needed to operate a full selection and interview procedure. External support is so often sought when time is at a premium and the pressure is on to get people in and the work done.

To a certain extent some of the independents are trying to police the profession by setting up their own organisations. The Association of Independent Computer Specialists (AICS) is one that, through its Code of Practice, attempts to maintain standards of performance and conduct. It is, after all, only if a credible service is offered that the independents will be invited in. There is one particular type of service that they are in the best position to supply — the personal service of a professional dedicated to one aspect of the business.

An individual independent computer specialist will be able to offer his specialist services to only one part of the market. It might be a fairly large part, such as IBM Cobol application programming or a small (but growing) part like the microcomputer business. What makes their service somewhat special is dedication to their work and to their clients' problems. At no time will a one-man-band busi-

Fast growth of program products

From page 13

ed, but "not this year", even though the advantages of immediate installation may be apparent. In these cases the enterprising buyer should try to come to an arrangement with the vendor whereby budgetary stress is avoided. Such an arrangement may be to negotiate an extended acceptance period at a "rental" charge within the buyer's immediate limits.

It must be remembered that the vendor is as anxious to install as is the buyer, and considerable pressure can be applied by a canny buyer to ensure that the right product can be obtained in the way desired. One possibility is that the chosen product is less than

ness allow its standards to fall, since its very livelihood depends upon it.

Finding prospective clients and vice versa is the biggest problem — another good reason for joining an association capable of establishing two-way contact.

There has been a distinct change in the way that companies use external services. Originally, when a peak of work was experienced, the establishment was increased to cover it and more permanent staff hired if possible. With the subsequent and inevitable trough, either the establishment was reduced, or the general lack of work would result in the good ones leaving.

Many data processing managers now do not attempt to staff up for the peaks, but bring in external support, knowing that it is easy to dispense with at a later date. Under these circumstances there is a need to bring in people who are up to date in the latest equipment and techniques both for systems work and programming. Thus the independent computer specialists have to maintain a continuing education programme for themselves.

Recent developments with minis have probably brought the biggest single change to the support market for many years. Software houses have been of immense benefit to manufacturers, from the largest to the smallest, in installing their small systems in companies where there was no established data processing department. Such companies need the services normally of an experienced data processing professional who can see them through from start to finish and who will take a personal as well as a professional interest in ensuring a smooth-running operation. The smaller companies have an edge over their bigger brethren in this area.

This type of development is seen as a growth area for the support services market. Even when packaged software becomes available, people will still need to be helped during implementation, and later on as they grow. The continuing decline in the price of hardware means that the potential customer base will expand steadily. Having described the types of service that are available through the independent software houses, it is worth taking a harder look at the data processing scene in general. As always,

100% satisfactory with regard to one particular feature which was established as a chief requirement during the feasibility study. It is worth remembering that although vendors may build red systems, and would rather sell red systems, they are sometimes prepared to colour them green.

As was said at the beginning of this article, the impact of program products is growing inevitably. The combined effects of economic viability and education will steadily accelerate that growth. Users must remember, however, that it is only by their own strict application of standards in the selection of such products that some of the disastrous experiences of the past will be avoided.

it is changing steadily, the biggest single influence at the moment being the introduction of the mini and its attendant distributed processing.

One of the benefits of the mini is that it makes it possible to do the processing where the work is, without sending it to the computer department. This line has been taken up so strongly that miniature computer departments are springing up all over the place in large companies, and so both large and small companies are calling on the services of the independents to help with installing their minis.

The latest development on the hardware scene is the micro-computer. Already the independents are moving strongly into this area, with some of the leading experts on the subject

amongst the AICS membership.

With the growth of minis and micros, the hard-pressed data processing manager may very well find himself in an impossible position, with incompatible machines throughout his organisation. Those who have lost touch with computing technology may also find themselves in a difficult position. The independent, who is used to a life of high technology, high output and the ability to learn new techniques quickly, will be happy to offer his services to help sort out the problems.

Contrary to popular opinion, the independents can probably offer a greater degree of continuity of effort and loyalty to a client than his own in-house staff. It is one of the features of the computing scene that staff

tend to move on after a few (sometimes a very few) years, in order to broaden their experience or perhaps just to find something to do when development work slows down. The independent is not only happy to move on when the pressure falls off, but is also available to offer assistance later when the work builds up again.

Many companies now find that by using the independents they can obtain the services of professional data processing staff with far greater knowledge and experience than they would normally expect to recruit from the market.

As long as the independent software houses maintain their standards, they will continue to play an important part in the software scene.

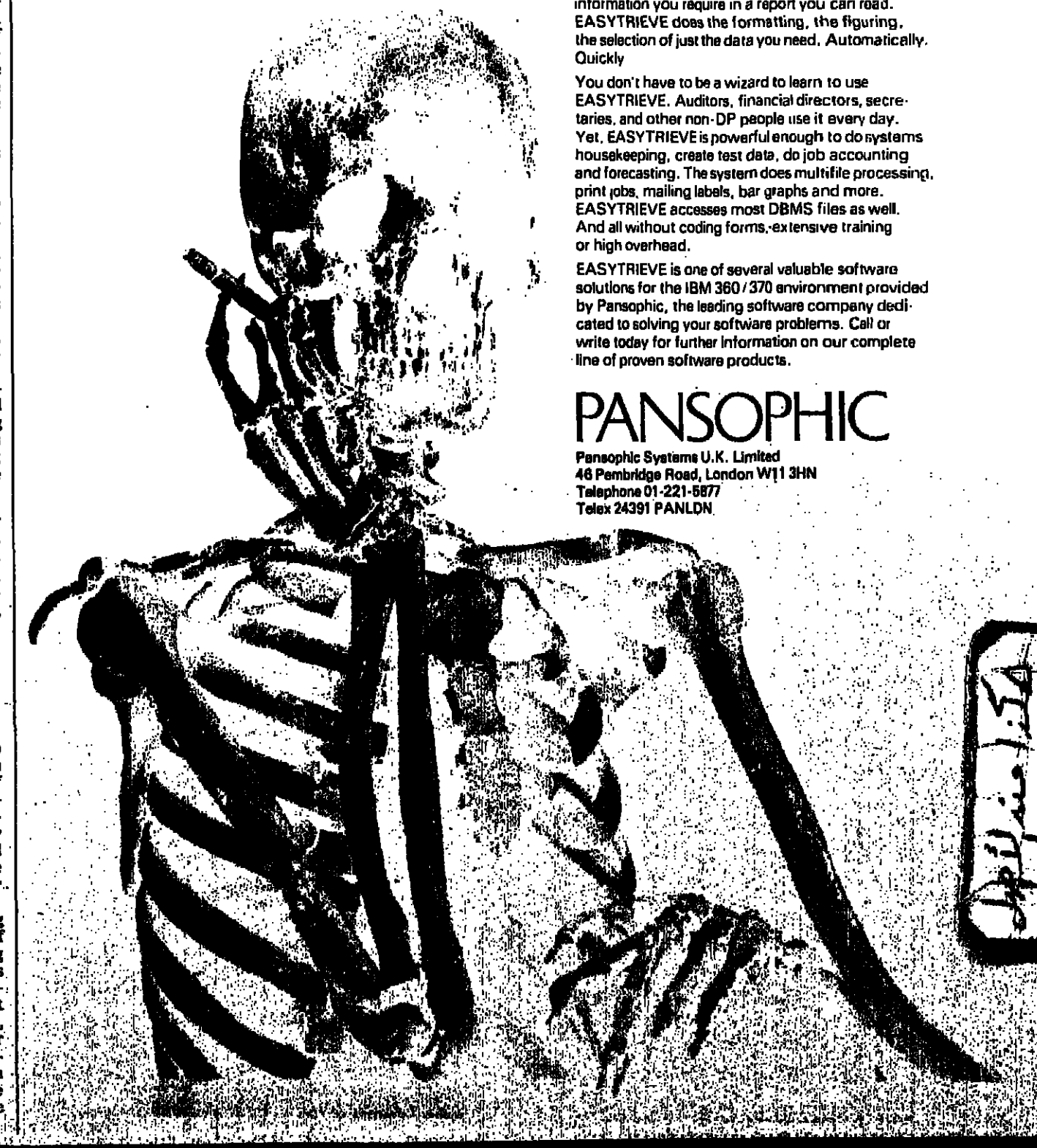


The independent small software houses can sometimes give better results than in-house staff, says Roger Griffiths.

He points to the greater degree of continuity of effort and loyalty to a client and says that the in-depth knowledge of the independents is probably greater than users could normally hope to recruit for in-house work.

Roger Griffiths is the founder and managing director of consultants Duncan Branson Ltd.

TIRED OF WAITING FOR REPORTS?



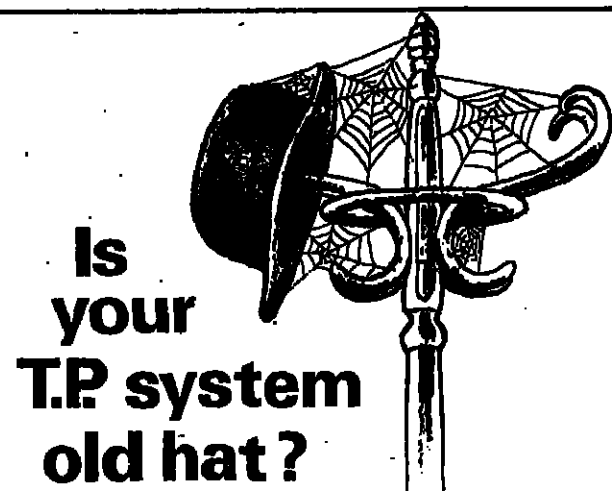
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The system of course also incorporates the existing features of the established Cortez system which is already successfully installed in more than 50 installations worldwide. The existing Cortez system will continue to be actively marketed and supported by Zeus-Hermes.

Established Cortez features include:

- Comprehensive Security
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The system requires no specialised knowledge or programming expertise, it minimises programming costs and ensures operational efficiency.

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Redac moves into business systems



Package Programs Limited

Poor design a result of rush for marketplace

Dijkstra's contribution

St Albans Qualification

DEREK BRADLEY,
Secretary
Institute of Data Processing

***In computers
lies Frankenstein
monster....***

Courses for operators

and certain colleges offer the

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operators

WORRY OSTS?



For any organisation or company that makes or sells computers or computer equipment, or is involved in the computer services industry, one of the main preoccupations is the recruitment of suitably trained and qualified staff. To help fulfil this need specialist recruitment companies have grown to provide a wide range of services covering differing recruitment needs.

There is, for example, the first time user, setting up an installation from scratch, whose needs are quite different from those of an established computer manufacturer or software house, employing hundreds or thousands of computer staff. Also, the needs of organisations differ at different times. This article, based on a Briefing Note issued by the Computing Services Association, outlines the services offered by the recruitment agencies

Solving the problems of recruitment

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The essence of the agency service is that it gives clients access to the files of candidates who are actively looking for a new position. It is usual for a client to place his require-

The Directory of the CSA lists the companies in the Recruitment Division and each company has an entry setting out the particular services offered.

Appointments

MICHAEL WHITE
Global Advertising
Manager
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Could you use 500 operators?

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Knight Recruitment

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Are you a Systems Analyst with banking or data communications experience? Work for a major manufacturer on expanding financial product range.
Ref. JP149 London

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Real variety in Central London
 Real-time, on-line and batch systems; database development; distributed processing; COM; computer typesetting - that's the kind of variety of application waiting for young COBOL or FORTRAN programmers (with IBM or ICL experience) in our client's fast-growing DP department. The location is easy to get to, and the benefits package includes some unusual and very valuable features.
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Senior Operator—
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An established but democratic (they operate a profit-sharing scheme) firm of consulting engineers with an international reputation is looking for a Senior Operator for a DEC System 10 operating on a three shift basis. You'll need three years experience on medium/large on-line systems - ideally DEC10 - and you must be familiar with multiprocessing systems. If you're ready for more responsibility, and the chance to use your initiative, this one's for you.

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Knight Computer Services Limited

Staff Services Division of BOC DataSolve Group and a member of Computing Services Association

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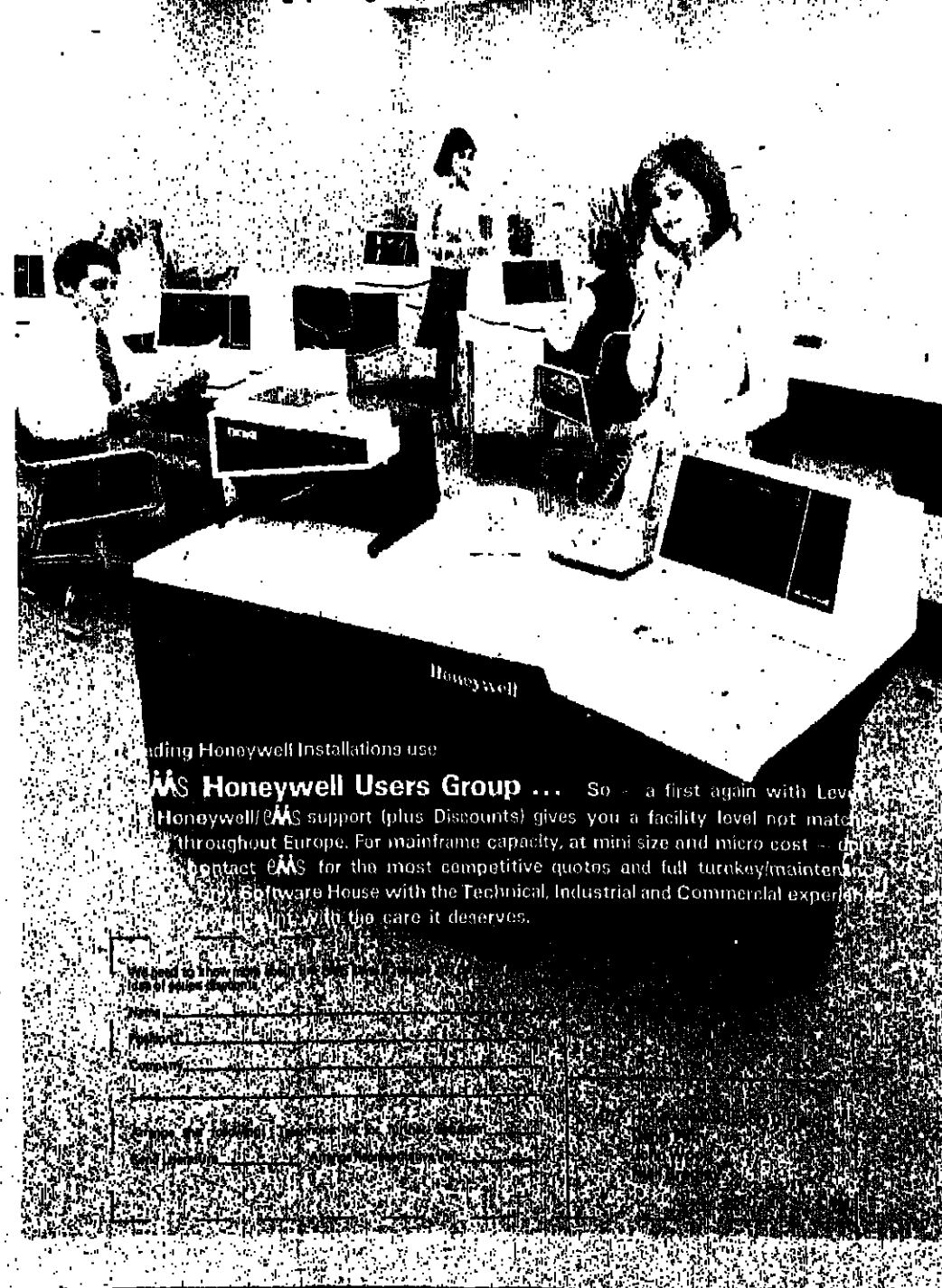
Number of years experience in:
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News Flash...

ems to market Honeywell Level 6 as Turnkey Systems with full supporting packages and — user discounts.



LETTERS

Poor design a result of rush for marketplace

YOU purport to represent our profession of computer science and data processing. Yet, in your attack of Professor Dijkstra's recent comments on micros (Computerview, August 25), you condemn a widely held view and dangerously undermine the crucial position and principles of the profession.

One deplores the appallingly poor design of many micro-computers, rather than decries their cheapness and availability. The poor design seems to be the result of the headlong rush for the marketplace and the dominance of electronic engineers in the design teams. Little thought has been given to designing the order code to permit efficient compilation of high level languages or to the machine structure to encourage good protection environments for the operating systems and user programs, essential for software reliability. As professionals, we know now of the importance of these features and they are not unattainable by the prodigious quantities of logic now squeezed on to a chip.

The initial coding of a single program is a very small part of the cost of a useful software system. The dominant and important cost is that of obtaining correct software and maintaining it to be relevant in a changing environment. The enthusiasm of the individual may overcome the coding difficulties but it does not seem likely to tackle effectively the major problems of software engineering.

In the fifties a select band of enthusiasts wrote programs to solve individual problems. It was then blithely assumed that this

Dijkstra's contribution

THE attack on microprocessors by E. W. Dijkstra was labelled reactionary and protectionist by Computerview (CW, August 25). In fact, Dijkstra does not defend the DP profession but attacks those so-called professionals in DP who use poor design practices because they are unaware of the theoretical basis of computation. Dijkstra, Hoare et al

approach could be scaled up with the advent of more computing power to attempt larger problems. The disastrous results of failed projects, inefficient systems and incredible delays in completion are well known. We are only just beginning to struggle out of the software quagmire into which that false assumption has led us.

If the DIY enthusiast threatens to disband or bypass the profession and run headlong into the same trap, then, with the increased dependence on computers, the eventual collapse can only be more disastrous.

Dr MALCOLM ATKINSON
University of Cambridge
Computer Laboratory.

have consistently worked to redress this balance. They were having some success (witness the growing interest in "structured programming" and "software engineering") until the advent of the microprocessor.

Because the early microprocessor manufacturers themselves had little or no experience

perhaps leading to the final catastrophe which stops the march of the micro!

We must therefore be sure to preserve the profession and encourage it to continue to struggle to understand and develop computing technology. The micro is not the panacea of computing. It does not avoid software problems and, in its present form, may create many more.

Dr MALCOLM ATKINSON
University of Cambridge
Computer Laboratory.

in "advanced software", their products had neither the architecture nor the support (languages, etc) appropriate to the newer computational concepts. Their customers, in turn, used only the primitive software tools supplied with the device, thereby reflecting the software state-of-the-art of 25 years ago.

This in itself would not have been very damaging were it not for the mass production and hard sell essential for the commercial success of LSI technology.

Although the microprocessor admittedly lowers the cost of raw computing power, especially when in combination with other non-custom LSI devices like semiconductor memory, the product life cycle cost is not reduced in proportion. As the NATO software engineering conferences in 1988 and 1970 clearly demonstrated, the cost of software development and maintenance is highly affected by the design techniques and tools available to, or rather, imposed on, the programmer. (There is a similar commercial basis for the imposition of "good engineering practice" on the hardware designer.) This effect on product cost becomes relatively more significant as the computing device itself becomes cheaper. The microprocessor is certainly challenging and potentially beneficial, but it does not solve this problem.

That some members of Dijkstra's own profession seek to use his attack on the microprocessor as a protective shield for their own unprofessional practices is ironic but it must not be allowed to cloud his huge contribution to computing science. B. COHEN
St Albans

Qualification

YOU published my letter under the heading 'Doing Something for Operators' (Letters July 7). In Op Spot (CW, August 25), there is a call for an acceptable qualification for operators. Until this arrives, my council is firmly convinced that the IDP Parts I/IV examination (at ONC level) provides such a qualification for operators in the business environment, and with a back-up of two years' on-the-job experience holders of that examination certificate qualify as Licentiate (LIDP).

This provides a qualification in its own right for those who do not wish to go any further, although every incentive is provided for Licentiates to go on to the Parts III/IV examination (at HNC level) in order to qualify for full professional membership. Operators are certainly not regarded as second-class DP citizens by my Institute.

DEREK BRADLEY,
Secretary,
Institute of Data Processing.

In computers lies Frankenstein's monster....

THE article by Walter Goshawke on language translation by computer touched on a raw nerve (CW, September 1). While it would be foolish to state that such translation is impossible, I am quite certain that the time and expense which would be entailed in developing any realistic form of language translation would put it out of court.

I am one of those who regard such translation, therefore, in reality as being impossible. I do so on the basis of having spent the last 22 years in the computer systems and sales areas and, overlapping those, five years as a professional technical translator from German and French to English. I also speak some Spanish, Italian and Russian.

Let me take as a starting point the fact that language is both dynamic and personal. This means that it changes in idiom and shifts in its meaning both with technology advance and sociological and environmental change. As two simple examples, take the words "jenny" and "pop". Neither word would be in any but the most recent dictionary (dictionaries take donkeys' years to prepare and publish).

By a language being "personal" is meant that each writer - or speaker for that matter - has his own turn of phrase, his own favourite expressions and, more importantly, his own favourite set of words (i.e., a personal vocabulary). Any translator will know that it takes two or three pages of script at least, before he really understands what the original author of the source language (say German) is trying to convey. The reason for such difficulty is that there are vast numbers of synonyms for many

common words (and other) and misuse of words, by "dictionary standards" at least, is so common - that it would be shift in meaning or be subtle.

For the translator to be successful he must understand the subject and the way the original author of the language thinks. He can do this only by "listening" to what is being written, by paying attention to the redundancy of expression which is always used for emphasis, clarity or by the writer's/speaker's conscious or unconscious appreciation of his own shortcomings in self-expression.

Try making proper provision for all that on a computer! There is also the human or biological angle.

We all know how our "lively bank manager" has demonstrated in a computerised bank from the time his bank was online to some central computer. The same could happen with text processing if the current trend is any indicator and with computerised translation of languages, even if it becomes only half-successful - whatever that may mean.

I am a strong believer in humanity. In computers, in the sense your contributor, Mr Goshawke implies, in Frankenstein's monster - a warning.

I suggest Mr Goshawke transfers or translates his energies to trying to pursue better understanding between peoples - which, after all, is a function which language can effect.

ROBERT T. STOUT
Woking, Surrey.

Courses for operators

I REFER to the article on courses for computer operators and would draw your attention to the Scottish National Certificate in Computer Operations sponsored by this Council and which has been available for several years now. It is offered meantime at 11 colleges of further education throughout Scotland.

This award, at ONC level, was introduced in the light of experience and in consultation with employers, to meet the needs of potential and trainee operators in industry, administration and commerce. It may be obtained after one year of full-time study or two years of part-time study and certain colleges offer the

part-time course to meet needs of shift workers.

Successful completion of the course enables a student to continue his/her studies for Scottish Higher National Certificate or Scottish Higher National Diploma in Computer Processing.

Full details of this course can be obtained by writing to: Scottish Business Education Council, 22 Great King Street, Edinburgh EH3 6QH.

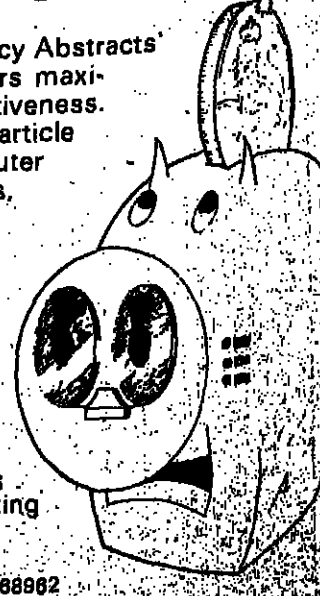
The Royal Society of Arts offers a certificate course in this field.

MISS A. M. REE
Assistant Chief Officer
Scottish Business Education Council.

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Manchester M1 7ED
Tel. 061-228 8333 - Telex 888962



For any organisation or company that makes or sells computers or computer equipment, or is involved in the computer services industry, one of the main preoccupations is the recruitment of suitably trained and qualified staff. To help fulfil this need specialist recruitment companies have grown to provide a wide range of services covering differing recruitment needs.

There is, for example, the first

time user, setting up an installation from scratch, whose needs are quite different from those of an established computer manufacturer or software house, employing hundreds or thousands of computer staff. Also, the needs of organisations differ at different times. This article, based on a Briefing Note issued by the Computing Services Association, outlines the services offered by the recruitment agencies.

Solving the problems of recruitment

AN organisation may use a recruitment company if it is a first time user and does not have the market knowledge or the expertise to do its own recruitment; it does not have the resources necessary to cope with the work load involved in a recruiting drive, i.e. advertising, dealing with replies, interviewing, obtaining references, testing skills and so on;

it is based overseas, and while wishing to recruit in the UK has no offices in London and no real knowledge of the UK market;

it has advertised its vacancies, but has been unsuccessful;

it has a major recruitment need and wishes to supplement its own advertising;

it has advertised its vacancies, but has been unsuccessful in creating a bad image by further exposure;

it has a continual need for staff through expansion and needs access to all sources; or

it wants advice on salaries, organisation structure or its conditions of service in general, and so on.

The particular reason for deciding to use a recruitment company will dictate the type of service required, and this in turn will influence the choice of recruitment company.

The following range of services is available from recruitment companies, although not all companies provide all services.

Consultancy service. The recruitment company consultant visits the client, investigates his needs thoroughly, prepares a job specification, places advertisements and interviews suitable candidates. This results in a short list of suitable and interested candidates. Since candidates are fully briefed about the vacancy, there is usually a very high rate of acceptance.

The client pays for the advertising expenses incurred by the candidates' travelling expenses and an appointment fee, which is usually expressed as a percentage of the annual salary.

Under this arrangement, the consultant becomes deeply involved with the client and is committed to

filling the vacancy. In return, the client normally does not pursue other avenues of recruitment. The consultant assumes the bulk of the work, leaving the client to carry out the final interviews and to come to a decision. A continuing relationship between consultant and client often develops to their mutual advantage.

Since the client is expected to pay for advertising under this arrangement, the costs in actual

candidates on file, he will be unable to help. Candidates put forward cannot be fully briefed on the job, and so may or may not accept any offer that is made.

Again, the appointment fee is usually related to the annual salary.

The essence of the agency service is that it gives clients access to the files of candidates who are actively looking for a new position. It is usual for a client to place his require-

THE Computing Services Association's Recruitment Division comprises major recruitment companies in the UK which have satisfied the CSA that they meet three vital criteria:

- they are well established, having been in business for at least two years; and are professionally managed
- they are financially sound

• they subscribe to a very strict Code of Conduct. This code is published by the CSA and is available from the association or from any recruitment firm member.

The Directory of the CSA lists the companies in the Recruitment Division and each company has an entry setting out the particular services offered.

money terms can be higher. However, it must be remembered that the functions performed in any recruitment exercise cost money, whether they are carried out internally or whether they are done by external consultants. Since job specifications and advertisements must be prepared and advertisements published, the consultant approach does take time, and other methods of recruitment can be quicker.

One of the strengths of this approach is that it sets out to attract, through advertising, the best possible candidates who are available, not just those who happen to be registered with an agency. It can attract the candidate who is not dissatisfied with his present job, and such people are often of the best quality.

Agency service. The recruitment company consultant is given basic information about the vacancy and puts forward any candidates who seem suitable. He does not have detailed information about the vacancy and does not necessarily interview all applicants. If he has no

ment with a number of recruitment companies to obtain the widest coverage. If no candidates are available, of course, the client must try other methods.

If suitable candidates are available and if they are interested in the job, an appointment can be made quickly. However, a lot of time can be wasted by clients seeing candidates who turn out to be unsuitable or not interested. If an appointment results, it is cheaper in money terms since the client is liable only for an appointment fee.

Register service. Other services offered include one where clients are sent, for a period, details of all candidates joining a register. No interviewing or pre-screening is provided, and the client pays a fixed fee whether or not any appointments result.

This service is the cheapest of all to clients, but can be frustrating because candidates whose details seem to be interesting turn out to be unavailable or not interested. In the client, it is a useful adjunct to other methods of recruitment for organisations which have a large, continual and varied requirement for staff.

Appointments

LONDON
Derek Bradbury
01-261 8484

MANCHESTER
Derek Bradbury
061-272 4411

BIRMINGHAM
Alan Dodd
021-858 4938

GLASGOW
Alan Dodd
081-872 4811

BRISTOL
Alan Dodd
021-358 4938

LONDON
Derek Bradbury
01-261 8474

MICHAEL WHITE
Derek Bradbury
01-261 8026/8688

Knight Contracts

Could you use 500 operators?

That's the number of operators we've got on our books at the moment. When you consider that we won't take anyone with less than 2 1/2 years experience, that's quite a team. So even if we picked you a team of Knight operators at random, you'd be sure of top calibre people. But we don't pick at random. Whether the job is for tomorrow or next month, regular or emergency, we make sure that every operator we send you has the right background for your type of hardware.

Sue Smyth, June Mogg and Jane Asbury will pick the operators you need. Call them now on 01-491 4706.

Knight Recruitment

Banking Systems

£68,000 West London
Are you a Systems Analyst with banking or data communications experience? Work for a major manufacturer on expanding financial product range. Ref. JP149 London

Programmers

£44,000-£5,000 Real variety in Central London
Real-time, on-line and batch systems; database development; distributed processing; COM; computer typesetting - that's the kind of variety of application waiting for young COBOL or FORTRAN programmers (with IBM or ICL experience) in our client's fast-growing DP department. The location is easy to get to, and the benefits package includes some unusual and very valuable features. Ref. JP001 London

Senior Operator-multiprocessing

£3,870 Central London
An established but democratic (they operate a profit-sharing scheme) firm of consulting engineers with an international reputation is looking for a Senior Operator for a DEC System 10 operating on a three shift basis. You'll need three years' experience on medium/large on-line systems - ideally DEC10 - and you must be familiar with multiprocessing systems. If you're ready for more responsibility, and the chance to use your initiative, this one's for you. Ref. AM0009 London

Frustrated Senior Ops

Lead a shift in Sussex on £3,500 plus shift allowance
With two years on 1900s preferably under GEORGE II you could join a major motor importer, attractively and accessibly located in Sussex. Benefits include car purchase scheme. Ref. AM0008 London

Programmers

Experienced programmers for the following contracts:
UK
IBM - 370 OS, PL1 BAL or COBOL. 370 DOS, BAL and COBOL. System 3 COBOL.
RPG11 - All Machines.
ICL - 1900 G11 COBOL.
Univac - 1110 Exec 8 COBOL.
Honeywell - Level 66 COBOL.
RPG11 - FORTRAN or Assembler.
Data General - Assembler or COBOL.

Europe

IBM 370 OS PL1 programmers required for Geneva. Database expert - French speaking required for Paris. IBM MVT systems programmer required for Italy. For full details call Richard Kaluzynski, Mike Holden or Sue Gillam on 01-491 4706.

Graduate to £10,000

In Paris and N. Africa
Computer manufacturer seeks French speaking computer science graduate to train as a systems engineer - trouble shooting on business and technical problems. High salary, tax concessions, travel, experience - what more could you possibly want in your first job? Ref. JP152 London

Programmers for development work

up to £4,500 North Oxfordshire
Stable, highly successful engineering-based company is looking for young COBOL programmers to work on commercial applications, using a 1902T operating under GEORGE II. Ref. B/047 Birmingham

Program for the Professionals

£4,400 Birmingham and Manchester
Our client is known throughout Europe and the U.S. for products and systems that effectively solve the toughest business problems. The company's success has given a very healthy-looking future - a future you could share if you're a young COBOL/FORTRAN programmer with a lot to show for your three years experience. Ref. B/046 Birmingham

Analyst/Programmer, COBOL Programmer

£3,600-£5,000 Birmingham
The main attraction of these jobs - with a bureau whose principal customer is a large freight organisation - is the opportunity to build wide-ranging programming experience in a short space of time. The COBOL Programmer will need 2-3 years COBOL experience; the Analyst/Programmer should have a commercial background. Ref. B/125 Birmingham

01-4914706

24-hour answer phone.
Knight Computer Services Limited, 14 Old Park Lane, London W1Y 4NL.

Knight

021-772 8331

Midlands Recruitment
Knight Computer Services Limited, Woodlands Road, Birmingham B8 3BD.

Knight Computer Services Limited

Staff Services Division of BOC Datasolve Group and a member of Computing Services Association.

For a better tomorrow, act today. To speed up your application or to get information on opportunities in the future, send us the coupon.

Name: _____
Address: _____
Tel: (home) _____
Tel: (work) _____

Area of interest: _____
Number of years experience in: _____
Operating: ☐ Programming: ☐
Analysis: ☐ M/C & Lang: ☐
Salary required: _____
Position required: Permanent ☐ Contract ☐

01-4914706

EUROPE'S LEADING SPECIALIST RECRUITMENT CONSULTANTS

SECTION LEADER : TECHNICAL WRITER

with a major Clearing Bank in the City Starting salary c £5,000

A MAJOR CLEARING BANK which operates internationally, and whose computer facilities are both wide-ranging and advanced, plans to establish an entirely new section whose objective will be to ensure that a high standard of technical documentation within the data processing function is maintained.

RESPONSIBILITIES

We are seeking a suitably experienced person to set up and head this new Technical Editing Section, whose primary functions will be as follows:

- 1) Producing technical documentation, with all that this entails, including liaison with DP and computer user staff and management.
- 2) Editing technical documents produced by other DP staff to ensure clarity of presentation and adherence to standards.
- 3) Advising on documentation techniques.
- 4) Making recommendations in connection with the further development of documentation standards.

REQUIRED PERSONAL PROFILE

Suitable candidates will fit the following profile:

- 1) Educated to at least A-Level standard.
- 2) Experienced in technical writing and/or editing in the Data Processing field.
- 3) Able to communicate effectively both verbally and in writing.
- 4) Having an intellectually critical and yet constructive approach to his or her work.
- 5) Having a mature personality.

THE APPOINTMENT IS PERMANENT AND PENSIONABLE, OFFERS ATTRACTIVE FRINGE BENEFITS AND GOOD SCOPE FOR FURTHER SALARY PROGRESSION.

PLEASE TELEPHONE FOR AN INFORMAL DISCUSSION OR SEND FULL CAREER AND PERSONAL DETAILS TO THE ADDRESS SHOWN.

Ref. CW911



Crown House Morden London SM4 5EU
consultancy division
01-540 8311

24-hour answering service

You can talk the hind legs off a donkey but...

...have you the ability to make an effective contribution in Digital's progressive Education and Training Department? Digital Equipment is the world leading mini-computer manufacturer. We have built our reputation on first class products and highly professional people, so it is only natural that we should treat training and educational services as a vital operation. It has played a crucial role in the organisation's success.

Right now we need people in the areas of Software Instructing, Hardware Instructing and in our Educational Development group.

SOFTWARE AND HARDWARE INSTRUCTORS

These are interesting and varied jobs which involve teaching DEC personnel and customers about DEC software or hardware products. Up to 50% of each course is spent in the lab with students making practical use of our 28 dedicated computer systems. Some, often specially tailored, courses are taught at customer sites. All these activities take up around 28 weeks each year, and when not teaching, our instructors are being trained, preparing courses, developing material etc. Both Hardware and Software instructors should have sound experience as teachers, or in depth knowledge of computer hardware, electronic equipment, or software.

EDUCATIONAL OR EXPERIENCED COMPUTER PROFESSIONALS

The Educational Development Group uses specialist Computing and Educational skills to support DEC and our customers. This includes the research and developing of courses for new software products, investigating educational needs and providing training solutions on other special topics.

We need people who have had a college or university education and have at least 4 years in depth experience in one of the following areas: education and training, software, on-line, real time or data base systems, data communications or application system analysis and design.

Salaries for all the above positions are highly attractive and the fringe benefit package, including assistance with relocation where appropriate, is that to be expected from a progressive international organisation like Digital. There are excellent opportunities of career advancement, technically or in management, since we ensure that promotion is given to people with proven ability and ambition.

If you have the relevant experience for any of these positions, as well as a proven or potential ability to contribute in a teaching and training environment, then telephone Judi Maggs on 0734 683565 Ext. 3260 quoting ref. no. CW 319. NB We wish to recruit people now and during the next few months, so contact us even if you are not interested in joining immediately.



UNIVERSITY OF WARWICK RESEARCH ASSOCIATE MOBILE ROBOT PROJECT

Applications are invited for a two-year appointment as Research Associate in the Department of Computer Science, to be made from 1st October, 1977 to work on a SRC funded project in the design, construction and operation of manipulator-arm vehicles controlled by on-board computers. The project is concerned as much with engineering practicalities as with pure research into machine intelligence. Candidates should preferably possess a Degree in a relevant field, design and construction experience in computer technology and ability in applied mathematics; software ability and experience in light mechanical engineering, sensor systems or navigation technology would be an advantage. Salary: £23,333 p.a. (215-25,627 p.a.) based on experience. Further details can be obtained from Mr. M. H. E. Lumsden (Covers 2401), at 2382, Application form at the Academic Registrar, University of Warwick, Coventry CV4 7AL, quoting Ref. No. 6/R/77. Closing date for receipt of applications 7th October 1977.

The Polytechnic of North London

LONDON POLYTECHNIC COMPUTER UNIT PROGRAMMER

To assist with the design and development of computer applications for the Polytechnic, we are seeking a programmer with the following qualifications:

- Knowledge of Cobol operating systems.
- Experience with the Polytechnic's computer system.

Salary on scale up to £10,000 (including London weighting) plus an excellent pension scheme (contributory) and other benefits. Applications should be sent to the Director of Studies, Polytechnic of North London, Holloway Road, London N7 8RN.

Field Service Engineers Wanted by Shh... you know who.

It's an open secret. The best opportunities for Service Engineers are at Data General. Let's prove it to you.

A few years ago, Bob Forrest, Dave Fooks and Ian Risk joined Data General as Field Service Engineers.

They haven't looked back since

Bob joined us as a Field Engineer in Manchester. He was soon promoted to Supervisor before becoming London District Field Service Manager. Within a year he was in charge of the UK Service Operation and has recently been promoted to European Technical Support Manager.

Ian joined us in the Southern Operation. Was appointed Engineer Supervisor for our major OEM inside 12 months. Eighteen months later he was in charge of Field Service for the whole of South East England.

Dave progressed rapidly too - but on the technical side. He became Senior Technical Support Engineer in the UK. Now he's one of the key international technical experts in the USA.

How did they achieve success?

Hard work naturally. But we helped them all the way. In the first year they were introduced to a whole new world. They were into state-of-the-art equipment. Our Eclipse, Nova, MicroNova and CS/40's... all being used for instrumentation and control, lab work, education and commercial applications... the fastest

growing part of our business. We taught them the finer points of looking after our customers and seeing things from the customer's point-of-view. It was just the background they needed for success.

Why not you?

Last year we introduced a new product every 15 working days. With that and continuing success we need even more Field Service Engineers to join a national team that's quadrupled in 3 years.

Ian needs help in Southern District. Vacancies also exist in Leeds, Manchester, Birmingham, Bristol, Ireland and Scotland.

You'll be joining a company that offers plenty of opportunity because of our sheer growth rate.

You'll get an excellent starting salary.

And a Cortina L or car allowance.

So if you're a Field Engineer, Site Engineer or with a Service

Organisation, contact Owen Wright on 01-378 9231 (reversing the charges

if you wish).

Who knows? In a couple of years

you could be one of our ade.

We're just the tonic you need!



Data General

Data General Limited, Westway House, 320 Rushp Road East, Greenford, Middlesex, UB6 9BH

SYSTEMS MANAGER

TOY MANUFACTURER

LOCATION: NORTHAMPTON

SALARY: c.£6,500

Our client, the very successful British subsidiary of one of the world's leading toy manufacturers wishes to appoint a Systems Manager to have total control over their U.K. data processing function.

Currently this is handled by a VDU network on-line to a bureau but they plan to install their own Honeywell 61 in 1979. One of the prime responsibilities will be the planning of this implementation.

Naturally, the man or woman they seek for this position must have specific qualities and qualifications.

They must have drive, high technical competence, the resilience to see the job to its logical conclusion, deal personally with management and users — in fact, be able to meet the demands of being their No. 1 D.P. person with confidence and competence.

Audit experience or involvement in the design of system control is an essential requirement.

In this position the right person will obtain the invaluable experience that only results from working with a fast moving organisation.

Please contact Corinne Ingram quoting reference no. 742.



WE ARE ALWAYS INTERESTED IN HELPING YOU WITH YOUR CAREER
John Goldsmith (Computer Recruitment) Ltd., 15, Buckingham Palace Road, London, S.W.1.
Tel: 01-828 5356-24 hour answerphone service.

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JBA

Sales Executives

London and Home Counties c.£10,000+ on quota plus car
A highly successful computer manufacturer is expanding its sales team to cope with the demand and is looking for professional Sales Executives. Applicants should have at least five years in the computer industry with the latter ones spent in a sales environment. Preference will be given to candidates who can demonstrate a proven record in minicomputer or software services sales.
This is an exceptional opportunity to grow with an expanding organisation. Excellent basic salaries plus fringe benefits.

Contact: Jim Baker

Project Leaders

Herts Neg. £6500
This is an opportunity to broaden the scope of your responsibilities working for a highly successful computer manufacturer engaged on the design and development of special products to meet specific requirements for their customers. To qualify for these challenging positions, you will be able to demonstrate a good technical background coupled with proven ability to take projects from inception to implementation. Suitable candidates may be of a hardware or software background, with high degrees of self discipline and initiative. If you feel able to make a significant contribution in this expanding group, then this is an outstanding opportunity to gain invaluable experience at the full front of technology.

Excellent salaries and relocation expenses.

Contact: Margaret Stevens

Minicomputer Programmers

Berks and London up to £5500
Our client, a large well-established company, has opportunities for programmers to work on the development of minicomputer applications. Candidates must have at least twelve months' experience of Assembler on small machines, such as PDP11, NOVA, SINGER 10, etc.
Excellent opportunities and salaries.

Contact: Jim Baker

For further information on any of the above vacancies please contact the appropriate consultant. If your qualifications do not match the above positions but you are seeking other opportunities please contact us anyway.

JAMES BAKER ASSOCIATES
International Personnel Consultants
16 Maddox Street, London W.1. Tel: 01-491 4478

Programmers and Analysts

N.W. England up to £5500
Our client, a major U.K. company, has requirements for programmers and systems analysts to continue the development of some of the most sophisticated commercial systems in Europe.

Candidates for the programmer and senior programmer positions must have at least one year's programming experience using COBOL, preferably in a real-time environment. Systems staff should have a minimum of four years in data processing, this should include two years' designing commercial applications.

The company offers challenge and variety, coupled with security and excellent prospects. Salaries negotiable according to experience. Relocation assistance is available.

Contact: Margaret Stevens

C.A.D. Programmers

Herts (near A1) up to £5000
Our client is engaged in advanced work using Computer Aided Design techniques incorporating a wide range of sophisticated equipment. Processing is carried out on a large minicomputer linked to an ICL mainframe. Programming is in FORTRAN and several other special languages (training will be given).

This is an excellent prospect for scientific-minded programmers who want to progress in a high technology industry.

Salaries negotiable according to experience.

Contact: Mike Creamer

COBOL Programmer

London £neg.
At least six months experience of COBOL is the minimum requirement for this absorbing conversion project. Knowledge of NCR Century series and NEAT-3 would be a definite advantage. Would suit junior programmers who wish to broaden their experience.

Salary according to age and experience.

Contact: Mike Creamer

Do you speak a Common Business Oriented Language?

Identification

This Division leads the world in the applications of advanced gas turbine technology to industrial and marine uses. With a current order book of over £130,000,000, we are looking to still further expansion. Naturally, this will also involve an expansion in our Data Processing Department. Which may be where you come in.

Environment

Ideal. You'll be among people who speak your language. COBOL, principally — but if you're familiar with DMS2 and the ICL1900 NIMMS package, that will be helpful too.

Data

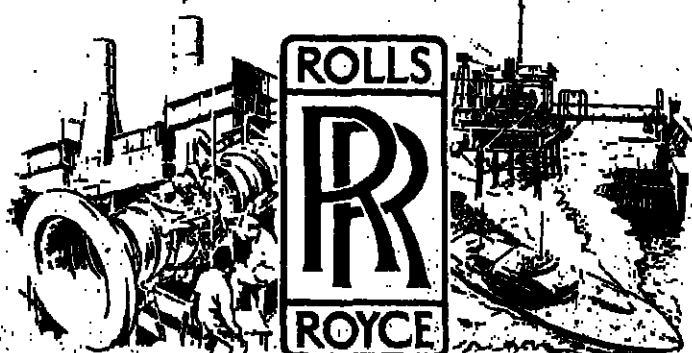
The people we're looking for currently are PROGRAMMERS

Ideally, with the experience — or capability — of systems design and supervision, and the ability to generate new ideas. A good educational background is essential either to Graduate, HNC or appropriate 'A' levels standard. We want top programmers and the people who want to become top programmers.

Procedure

If you'd like to join a lively, imaginative team who have set up a fully integrated information system — and work in pleasant surroundings — the procedure is very simple.

Phone for an application form, or apply in writing to Mrs. K. Brown, Personnel Department, Rolls-Royce Limited, Industrial and Marine Division, P.O. Box 72, Ansty, Coventry, CV7 9JR. Tel: Coventry (STD 0203) 613211 Ext. 60



Rolls-Royce Limited, Industrial and Marine Division

SYSTEMS ANALYST

c. £5,500 per annum

Hedges & Butler is the wholly-owned wines and spirits subsidiary of Bass Charrington and is responsible for distributing a wide range of leading brands.

The company has acquired a Honeywell 64/20 to which all current applications are being transferred, and as a result we are enlarging our development team.

We are seeking an experienced Systems Analyst who will be engaged on major stock control and accounting applications for the Company.

Applicants should have a good educational background with at least

three years' experience as a Systems Analyst. The job requires the ability to work effectively with both senior management and technical staff.

Conditions of employment are in line with those of a progressive organisation and include Pension and Life Assurance Scheme, free lunches, 4 weeks annual holiday, and staff discount scheme.

Please telephone or write for an application form to: Miss J. Long, Personnel Officer, Hedges & Butler Limited, Three Mill Lane, Bromley-by-Bow, London E3 3DU. (Telephone 01-880 7133.)



HEDGES & BUTLER LTD.
A BASS CHARRINGTON GROUP COMPANY.

THE BRITISH COUNCIL

SYSTEMS ANALYST/ PROGRAMMER

The British Council invites applications from suitably qualified men and women for a post in its Data Processing Department. The successful candidate will join the systems design team which is currently engaged in the development of new systems, but must be prepared to work on the maintenance and improvement of systems already in operation.

Candidates must have approximately three years' ICL COBOL programming experience on 1800 computers and the ability to work with minimal supervision. Familiarity with GEORGE 2 and paper tape input would also be useful qualifications.

The salary, including London weighting and pay supplements, ranges from £4,887 to £5,987, 22 days annual leave.

For further particulars and an application form, to be returned by 10 October, telephone or write: quoting G.C. 15, Staff Recruitment Department, The British Council, 11, Bedford Square, London W.1. Tel: 01-637 1444.

SYSTEMS ANALYSTS

FELTHAM: 2 yrs. exp. Finance/Stock, prof. to £8,000.
N. SURREY: for Commercial projects — ICL, Marketing, c.£8,200.
MID-SURREY: Grade 2, Defence Systems, to £8,000.
SOUTHAMPTON: Project Management/Factory Systems, to £5,000.
N.W. SURREY: for Financial/Marketing applications, to £5,000.
GUILDFORD: for Accounting/Commercial Systems, to £8,000.

ANALYST/PROGRAMMER

CROYDON: IBM System 3. Min. 1 yr. exp. to £4,000.
MITCHEM: 3 yrs. IBM COBOL Programming, to £4,000.
H. WYCOMBE: Suit Programmer — any language, to £4,000.
HAYES: 2 yrs. Programming for IBM/IT, to £4,000.

PROGRAMMERS

N. SURREY: Prog./Designers — Good exp. to £5,000.
N.W. LONDON: Good exp. — any language, to £5,000.
CRAWLEY: ASSEMBLER/ALGOL/COBOL, to £5,000.
N.W. SURREY: Good COBOL experience, to £5,000.
MID-SURREY: COBOL/ASSEMBLER, to £5,000.
ALPERTON: Min. 1 yr. COBOL, to £4,000.

We have further vacancies throughout London and the South. Please phone for an Application Form.

JAMES BAKER ASSOCIATES
International Personnel Consultants
TELEPHONE 01-787 0611

NORTH WEST

MINI COMPUTER SALES

Quota earnings 10K
+ car
(Base salary 5K)

Our clients manufacture a highly competitive range of commercial mini computer systems that are fully supported by comprehensive software and engineering facilities, and growing acceptance of their products in the market place has led to an expansion of their sales force in the North West.

They are therefore seeking candidates who will be able to demonstrate a successful track record in selling small computer systems, VRCs, accounting machines or bureau services to the first time user market.

Our clients offer a high basic salary, two litre company car and the security of working for an established and well funded company.

Contact: TONY DEAN on 061-833 0876.

Ref: 77/09/14

MIDLANDS

BUREAU SALES EXECUTIVE (TIMESHARING SYSTEMS)

Base 4/5K
+ quota bonus to 9K +
and company car

Our client is a market leader in network services, the fastest growing sector of the computer services industry. The company's reputation, product line and growth plans are excellent and it is well established with a Birmingham branch operation. For a prime West Midlands territory, we are retained to recruit an experienced sales professional.

Candidates should have:
★ Experience of the time-sharing, bureau sales or business systems markets in a direct sales capacity.
★ A definite sales personality to accompany a strong track record in selling.
★ Aged 25/40.

This is the first opening with our established client in its Midlands operation, and affords an excellent opportunity for real career growth in both financial and responsibility terms.

Contact: PETER RIGBY on 021-236-3781.

Ref: 77/09/15

SPECIALIST COMPUTER RECRUITMENT LTD.

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MANCHESTER 061-833 0676 FREEPOST
Freepost, Corn Exchange Buildings, Corporation Street, Manchester M4 8BD

LONDON 01-935 0671 FREEPOST
Freepost 6, 102 Blandford Street, London W1E 1JZ



USC

COMPUTER OPERATIONS MANAGER TEHRAN

A major Iranian industrial group needs an Operations Manager for its IBM 370/125 installation in Tehran.

Reporting to the DP Manager, you will be responsible for the efficient operation of the computer and peripheral equipment, including scheduling, work planning and liaison with user departments. You must be familiar with the IBM 360/370 range and have gained your experience at Operations Manager level in a manufacturing company.

Benefits include the provision of housing, a company car and substantial help with educational and medical costs.

Please write, giving details of qualifications, experience and current salary level and quoting Ref. 114, to:

Mr. A. Cook, Grafton House,
PO Box 214, London NW3 7DH.

CONTRACT OPERATORS UK & EUROPE

Phone Pat Eagling
01-402 9355

MARGOL COMPUTER SERVICES LTD.

MARGOL is an associate company of the Norwich Union

DATA PROCESSING SAUDI ARABIA

Whittaker Life Sciences Group is operating a Health Services Project for the Saudi Arabian Government which includes hospitals in Jeddah, Tabuk and Khayma. Due to the expansion of the project and the resulting requirements for additional computer systems, vacancies have recently arisen in the Jeddah Data Centre for:

Systems Analyst To £10,370 (U.S. \$18,000) P.A. Tax Free
A minimum of two years experience in systems plus two years programming is required. Practical experience of IBM 360 or 370 under DOS is essential and some knowledge of RPG II or BAL would be useful. The work will be initially on Supply, Finance and Employee-related systems.

RPG II Programmers To £8,070 (U.S. \$14,000) P.A. Tax Free
A minimum of two years programming experience is required using RPG II on IBM equipment. Knowledge of DOS-VS POWER is desirable and some experience with another programming language would be considered an advantage.

Data Entry Operator To £5,180 (U.S. \$9,000) P.A. Tax Free
A minimum of two years experience and speeds of at least 10,000 depressions per hour required. Experience with IBM 3742's would be an advantage but training will be given if necessary.

The initial contract is for a two-year period and applicants must be single, or married with no children. The contract includes free accommodation, six weeks vacation each year, free medical care and a contract completion bonus of one month's salary.

The successful candidates will have the opportunity to save a considerable sum of money whilst enjoying the outdoor activities in the sunny climate of a stable Middle Eastern country.

For further information and an application form, contact:
Whittaker Life Sciences Ltd,
76 Grosvenor Street, London W1. Telephone 01-499 4395.

Whittaker
Life Sciences Ltd

PROGRAMMERS

Small alert System House in North Surrey/London require programmers for lively commercial projects. £4,000-£5,500 depending on experience. 01-398 7348.

The Polytechnic
of North London

LONDON POLYTECHNICS COMPUTER UNIT COMPUTER OPERATOR

The hardware:
ICL 1903E (98K) with discs and magnetic tape, cards and paper tape, graph plotter, 7020s and interactive terminals.

Operating systems:
George 3 (+ some George 2)

Shifts:
Monday-Friday, 24-hour working most of the year.

Qualifications:
(900 experience preferred but training would be considered for suitable applicants, including school leavers.

Salary:
On scale up to £2280 (including London Weighting Allowance) plus 6% earnings supplement (limited to £4.00 per week) and shift allowance. Commencing salary according to age and experience.

Further details and application form from Head of LDCU, Polytechnic of North London, Holloway Road, N7 8DB.

PROGRAMMER Public Health Laboratory Service

A programmer is required for a small team engaged upon a pilot project for the storage, retrieval and analysis of information for Microbiological laboratories. The work of the department is to be expanded and the programmer will be expected to assist in the development of the existing systems, the introduction of systems to other laboratories and new projects as they arise. Knowledge of PL/I, COBOL and NCC TABN is desirable together with experience of GEO III operations on ICL 1900 series. A knowledge of ICL 2903 operations could be useful. Salary in the scale Senior Admin (NHS) of £4408-£5218 which includes London Weighting and pay supplements NHS Terms and Conditions of Service. For further details and application form apply Mr. D. J. Davies, Personnel Officer, Central Public Health Laboratory, Colindale Avenue, London NW9 5HT.

ACCOUNT EXECUTIVE CUSTOMER SERVICES OFFICER

Baric is one of Britain's leading bureaux, owned jointly by ICL and Barclays Bank.

Because our distributed data processing business is growing fast we need to recruit Systems Support Engineers who are looking for a job that gives variety and real growth potential.

In particular our Key Accounts area is looking for two Executives who will be closely involved with its POST OFFICE account. This is one of Baric's biggest customers using a large terminal network based on a 1904S/7905 configuration at Feltham for work associated with the development of an automatic telephone exchange.

SENIOR ACCOUNT EXECUTIVE

Circa £7,500

To handle the POST OFFICE account you should be able to demonstrate:-

- a good understanding of 2900, 1900, George 3, and communication systems.
- a well developed commercial realism.
- an ability to communicate with people at a variety of levels - Technician, Layman, Manager.

Experience of project management is desirable, but not essential. In addition to the responsibility for the POST OFFICE account you will be required to provide sales support for bids involving 2900 and communications systems.

The post is commission earning, which at 100% achievement equals half basic salary.

CUSTOMER SERVICE OFFICER:

Circa £5,000

To provide day to day support for the POST OFFICE, and other inter-active and distributed processing customers. You should be able to demonstrate:-

- a good understanding of the ICL 1900 George 3 operating system, and related communications systems.
- an ability to recommend, and effectively communicate solutions for the customers operational requirements.
- an ability to organise, and monitor the George 3 systems usage.
- an ability to provide technical sales and installation support, specifying terminals, modems, and lines.

Applications should be sent to:-

P. Strode, Area Personnel Officer, Baric Computing Services Limited,
Forest Road, Feltham, Middx. Telephone: 01-890 1414

BARIC



AN ICL/BARCLAYS BANK COMPANY

UP

Leicester Polytechnic COMPUTER CENTRE (User Support Group) INFORMATION & ADVISORY OFFICER

£4230-£4545 plus pay supplements of up to £520 p.a.
This is a senior post concerned with leading the full range of information services available to users of the Centre, involving documentation, training and advisory functions. Applicants should preferably hold a degree or similar and have appropriate experience.

APPLICATIONS PROGRAMMER

£2820-£3282 plus pay supplements of between £484-£492 p.a.
This post involves a wide range of applications arising from the different facilities of the Polytechnic. Previous experience an advantage but recently qualified graduates or similar will be considered. Further details and application forms available from Staffing Officer, Leicester Polytechnic, P.O. Box 143, Leicester, LE1 7RH. Tel. Leica. 55191, Ext. 2301. Closing date 30.9.77.

IMPORTANT REMINDER

Make sure you don't miss our issue of September 22, which will highlight the opportunities currently available in Wales and the West Country to advertise in this important feature contact:

Alan Escott on 021-356 4838
or

Mark Williams on 01-261 8019

Computer Appointments Register

SENIOR COMPILER DESIGNER

Reading, Berkshire

An established software engineering group of a leading computer manufacturer requires a senior compiler designer to join a small group producing a compiler for a high level real-time language.

The successful applicant will have a proven record of design and implementation of compilers for Algol, PL1 or similar languages, and is unlikely to be earning currently less than £6000 p.a.

This is a unique opportunity to join a small, open team working at the forefront of software technology.

Interested? Contact Geoff Mackenzie on 01-439 6299.

Computer Appointments Register

NORTH WEST LONDON AMBITIOUS PROGRAMMERS HONEYWELL 2030A UP TO £5,000

Our client is part of a multi-national American food group playing a major role in the production of human and pet foods. They have a current requirement for Cobol Programmers with at least 9 months' experience in a commercial environment - successful applicants will be involved in order entry, sales statistics and costing system applications. A knowledge of Fortran, although not essential, would be of use as a Honeywell TN 300 GE MK III using specialised interactive systems (via satellite) is periodically used.

Successful applicants will be provided with every opportunity to work autonomously and will be engaged on user requests at programming level.

Attractive staff benefits exist including a subsidised restaurant and staff shop, a pension and life insurance plan and a bonus scheme.

If you wish to work for a company offering valuable experience and prospects for advancement, together with highly competitive salaries, then contact Terry Manning on 01-439 8299 quoting ref: TM 881.

Computer Appointments Register

PDP 11/45 UNITED STATES

If you have four years or more experience on flight systems design or engine systems design and would like 6 to 8 months in the U.S.A. followed by a career based in England, telephone Geoff Mackenzie on 01-439 6299.

Computer Appointments Register

Regent House, 54-62 Regent Street, London W1A 4YJ. Tel: 01 439 6299 a member of The Federation of Personnel Services

TPS ONLINE SYSTEMS:

£3-5 1/2 K

PROGRAMMERS

(Minimum 1 year ICL)

SENIOR PROGRAMMERS

SYSTEMS ANALYSTS

LECTURERS (SOFTWARE)

TELECOMPUTING

SPECIALISTS IN ONLINE TRANSACTION PROCESSING SYSTEMS
OXFORD LONDON AMSTERDAM

Telecomputing is established as the expert supplier of online systems for ICL computers. TPS is the world's leading tp monitor software on this range.

Our continuing success and outstanding growth means we need more people to work on client projects in London and other U.K. and international locations but particularly at our Oxford offices.

IF YOU HAVE ONLINE SYSTEMS EXPERIENCE OR WISH TO ACQUIRE IT
WRITE OR PHONE:

TELECOMPUTING, SEACOURT TOWER, WEST WAY, BOTLEY, OXFORD (0865) 723621

CAPITAL APPTS.
FORTRAN
Programmers required for industrial and scientific development.
£3,800-£5,000
ALL AREAS
Phone for free list of vacancies
637 5551 day, 445 0463 eve.

01-439 6299

Computer Personnel International

110 St. Martin's Lane, London WC2N 4BH
Telephone: 01-836 6775

MAJOR U.S. BANK—LONDON

Senior Systems Analysts
£6,500-£8,000 + benefits

Analyst/Programmers
£5,500-£7,000 + benefits

Our Client's London computer department has plans which currently include the complete re-write of the branch banking systems and the development of an International Overseas Network. Additional staff are required to undertake this advanced and challenging development work.

The current equipment comprises IBM 370 under OS with IMS and COBOL together with PDP 11 with AIMS and RSX. Experience of either of these systems is required. However, versatility is the keynote to the success of this department and high calibre professionals, who feel this environment is for them, should not hesitate to apply.

The company offers an above-average salary together with an excellent benefits package including subsidised mortgage and bonus scheme.

For full details telephone LINDA BENSTED.



Real Time People



Computer Room People

Senior Project Engineer

This position is in the Production Department of the Ferranti Digital Systems Division at Waterhead, Oldham.

The department handles a range of products based upon computer systems and associated equipment for supply to Government bodies and Civil Aviation authorities in this country and overseas.

The successful candidate would have overall responsibility to Management for a particular project and would be responsible for co-ordinating the work of all sections of the department concerned with the project so as

to ensure that contractual obligations are met most effectively. This section would include Design Drawing Office, Planning and Progress Departments, Inspection and Final Test.

Candidates, male or female, should be of at least HNC standard in Electronic Engineering and/or have sound relevant experience. Preferred age range 35-45.

Application forms may be obtained from T.J. Lunt, Staff Manager, Ferranti Limited, Hollinwood, Lancs. OL9 7JS, quoting reference DSD/RLA/CW.

FERRANTI

Oxford Medical Computer Centre

PROGRAMMER Scale 1/4

Salary:
Scale 1 £3,003 + 5% — £3,846 + 5%
or
Scale 4 £3,846 + 5% — £4,656 + 5%

A Programmer is required to complement a team producing real-time hospital systems in Oxford. The job will provide an excellent opportunity to gain experience in real-time programming. Knowledge of one or more of the following would be especially useful: CIL Modular One, DEC PDP-11, Real-time Systems, Database Systems, Hospital Computing. The job is on a fixed term contract until March 31, 1979.

For further details and application form please contact Quoting reference V84/77, The Recruitment Officer, Oxford Regional Health Authority, Old Road, Headington, Oxford OX3 7LF. Tel. Oxford (0866) 84861. Ext. 265. Closing date for applications 27th September, 1977.

Oxford Regional Health Authority

Northern Regional Health Authority

Intermediate Systems Designer

Applications are invited for the above post in our Regional Computer Centre.

An I.C.L. 1904S computer is currently used under the George III operating system. Peripherals include EDS and Magnetic Tapes. MOP terminals are used and at present 2 remote terminals are connected.

The successful candidate is likely to have had several years' Cobol programming experience, with the ability to control and direct the work of a small team of programmers.

Salary scale £4528-£5603 (including Stages 1 and II non-enhanceable supplements).

Application form and job description available from the Regional Personnel Officer, Northern Regional Health Authority, Benfield Road, Walkergate, Newcastle-upon-Tyne NE6 4PY. Closing date 30th September, 1977.

Project Leader/Manager

APL

High Salary

Our client is a large and successful multinational computer manufacturer currently beginning a major expansion of its existing UK based software development group.

The company has decided to provide APL capability on its fourth generation computers and requires a first rate person to head up the development.

The successful man or woman will have already played a major role in implementing an APL system and have project management experience or proven potential.

Rewards include a highly competitive starting salary plus excellent fringe benefits, good career prospects and generous assistance if needed with relocation. (Ref: E5888/CW)

REPLIES will be forwarded direct unopened and in confidence to our client unless addressed to our Security Manager listing companies to which they may not be sent. They should include comprehensive career details, not refer to previous correspondence with PA and quote the reference on the envelope.

PA Advertising

Hyde Park House, 60a Knightsbridge, London, SW1X 7LJ Tel: 01-235 6060 Telex 7874



A member of PA International

QUEEN MARY COLLEGE DEPARTMENT OF COMPUTER SCIENCE AND STATISTICS RESEARCH ASSISTANT

required, who will be expected to participate both in research into new computational methods for the Statistical Consultancy and programming projects in the Department's Computer Science curriculum. Applicants should have a good honours degree in mathematical science and a sound background in both numerical and non-numerical computation. Experience with Algol-68 a definite advantage; as also a working knowledge of statistics. Initial salary in range £2904-£3761 p.a. plus £480 London Allowance. Please apply by letter, with curriculum vitae and names and addresses of 2 referees, to the Registrar (CWI), Queen Mary College, Mile End Road, LONDON E1 4NS.

SUPPORT ENGINEER - COMPUTER PERIPHERALS

Gevake Electronics Limited need a competent support engineer to assist in the additional workload created by the expansion of the U.K. Company.

Gevake is a major supplier of terminals and peripherals in Europe and the chosen candidate will receive training both in Holland and the U.K. Sales of our products are expanding rapidly and we therefore need a well-qualified engineer to assist in computer peripherals to assist in this expansion programme.

Direct customer liaison, assistance with demonstrations and matters relating to all areas of support and maintenance will be included in the range of responsibilities. Salary up to £5,000 per annum; 4 weeks annual paid holiday.

Please apply to The General Manager, Gevake Electronics Limited, Vile Farm Road, Wokingham, Berkshire RG40 3JH. Tel. Wokingham (04482) 71331.

Computer Personnel International

110 St. Martin's Lane, London WC2N 4BH
Telephone: 01-836 6775

MARK IV USA \$25,000

We have an urgent requirement for MARK IV Analyst / Programmers for a contract in New York. Salary package to \$25,000, including expenses and round-trip air fare.

We also need people with a variety of skills to join our software house, Computer Systems International, to work both here and in the USA. Of particular interest to us are programmers and analysts with Cobol and/or Assembler experience on minis or mainframes. We offer a wide variety of work and an excellent salary package.

Contact LINDA BENSTED
or JUDY GRAYDON
for further details

ANALYSTS & PROGRAMMERS NORTH LONDON/ HERTFORDSHIRE

Our Client is seeking additional D.P. staff to join their expanding applications software team, developing systems for their Clients. Plans include upgrading their large IBM mainframe to a 370/158 early next year.

The work covers a wide variety of systems and provides excellent opportunities for experienced analysts and programmers to further develop their skills in a highly professional environment.

The company offers very competitive salaries plus large company benefits and realistic re-location expenses where appropriate.

If you want to contribute to the successful development of a forward-looking company where individual efforts are recognised, then call today for further details.

Contact JUDY GRAYDON

PROGRAMMERS OPERATORS SHIFT LEADERS

WHY NOT USE YOUR DATA PROCESSING EXPERIENCE IN THE FIELD OF PERSONNEL CONSULTANCY?

C.P.I. is one of the most professional consultancies you could hope to find, and this professionalism has led to our opening an office in New York. I am going to the States in the New Year to set up the Personnel division and need someone to take over my work in the London office. Essential qualifications are a D.P. background, outgoing personality, self-motivation and the ability to communicate effectively with both applicants and clients.

If you can meet a challenge and feel that you have something to offer us (we can offer you interesting and varied work with a good salary package) contact me immediately.

MARILYN DAVIDSON



Real Time People



Computer Room People

PROGRAMMERS ANALYST/PROGRAMMERS

UP TO £7000

SMALL BUSINESS SYSTEMS IMPLEMENTATIONS

ICL 2903/2904

IBM SYSTEM/3, SYSTEM/32, SYSTEM/34

A major British software house is expanding its business in the area of small business systems implementation and software. This is a rapidly expanding area of business, and the company's continued growth will be constrained only by their ability to undertake and staff projects with high calibre personnel.

As a result, the company now wishes to recruit Analyst/Programmers to work in their Small Business Systems Division. They will support commercial clients who plan to implement small mainframe computers for general business applications, using RPG11 as the main programming language. Analyst/Programmers are responsible for systems design for the client and prepare detailed programming specifications. They are expected to ensure the successful completion of projects to the client's entire satisfaction and according to agreed timescales. They will also supervise Programmers on clients' projects.

The company is one of the leading UK systems houses, established nearly ten years ago. It is backed by a substantial industrial organisation and is therefore well placed to take advantage of an expanding market. Most of its work has been UK based but it is now looking for a growing proportion of its work to come from Western Europe.

ANALYST/PROGRAMMERS who have not worked with RPG11, but who otherwise meet the requirements of the job should not be deterred from applying as RPG11 training can be provided.

This is an excellent environment in which to develop your creative abilities and to make a meaningful contribution to the furtherance of your own career.

Please phone Tony Baker on 01-499 4501 during business hours or 01-445 3512 at other times to discuss without commitment these opportunities.

RW 37/1

hutchinson-scoggins recruitment
10 Doyer Street, London W1X 3PH Telephone 01-499 4501

SYSTEMS ANALYSTS

**Creaking Old Systems + New Hardware =
Your Opportunity?**

Our client based in Greater London readily admit that some of their systems are a "bit ragged" around the edges.

They now need to completely redevelop these systems and are looking for a number of analysts at both senior and junior levels who have a professional business approach to the development of computer systems.

Let us make a bold statement — "we believe our client today has more to offer in terms of career development and job interest than most other companies". They now want to meet some experienced analysts who know how to deal with users and who will be able to bring a substantial background of manufacturing or accounting systems to

bear in an environment where the impact of computer systems is very great.

We realise that we have not described any specific job — we have suggested a career opportunity! What we are really saying is if you think you are good and you want to join a company which offers something different, then you should contact us. On this occasion, we will put you in touch with the client almost immediately. There will be no preliminary interview with ourselves — either a brief discussion on the telephone, or a short letter from you.

Please give us a call — we will start working for you right away.

Contact John Goldsmith quoting reference no 771.



WE ARE ALWAYS INTERESTED IN HELPING YOU WITH YOUR CAREER
John Goldsmith (Computer Recruitment) Ltd., 15, Buckingham Palace Road, London, S.W.1.
Tel: 01-828 5356—24 hour answerphone service.

JOHN GOLDSMITH (Computer Recruitment) Ltd.

Computer Professionals. You could be a teacher in a class of your own

(and help develop the forefront of training technology*)

Now you have attained more than a degree of proficiency in your computer field, perhaps you'd like to diversify a little and teach others what you know about programming, operating or maintenance engineering.

If so, read on, because Control Data Institute — the educational service of Control Data Ltd., world leaders in all aspects of computer products, systems and services — are looking for people aged 24+ with at least 2 years' experience in the computer industry, to become Instructors.

You can earn up to £5,000 p.a. initially, with progression to higher scales.

We're specifically looking for the following:

COMPUTER PROGRAMMING INSTRUCTORS

COBOL experience essential, plus IBM Assembler/ICL PLAN or other low level language. RPHH would be advantageous. Vacancies exist in London, Southampton and Manchester and you

should be prepared to work away from your home base occasionally.

COMPUTER OPERATING INSTRUCTORS

IBM 360/370 system and/or ICL 1900 GEORGE 2 experience required, with GEORGE 3 experience an added advantage. This position is based in the North West with travel between Birmingham, Leeds and Manchester.

COMPUTER MAINTENANCE ENGINEERING INSTRUCTORS

Sound experience in maintenance of peripheral equipment, ideally that of a major manufacturer. Based in London at Control Data Institute.

If you have the aptitude and motivation to teach others, we can offer you generous ancillary benefits in addition to an attractive salary. PLUS the incentive of a challenging and ever-interesting career.

*We are just now installing our multi-media individualised training system, and will shortly incorporate Computer Based Education techniques.



Phone Susan Robinson on 01-637 2171 for a personal details form, or send your brief C.V. to:

Tony Fairfoot
Control Data Institute
77 Wells Street
London W1P 3RE

MINI SPECIALIST

£4692-£6192 + 5% supplement

The Central Electricity Generating Board invites applications for the above position which is available in the Software Support and Telecommunication Group of the Computer Branch at 'Rosenesth', Bramhall, Cheshire.

This Group looks after manufacturer's software including operating systems, compilers and data drive telecommunications software and low level language programming.

The successful candidate should have a knowledge of interfacing techniques to analogue and digital processes using mini computers, and should have some programming experience in this field. If necessary, training will be given in the other work of the Group.

The central Regional computer is a 192K ICL 1903T with discs, magnetic tapes, line printers and document readers. Terminals are supported by this configuration at power stations and Regional H.Q. departments. An ICL 7908 is linked to the 1903T and the IBM 370 at Board H.Q. and supports VDU and printing facilities.

Applications in writing, from either sex, giving details of age, experience, qualifications, etc., to the Personnel Manager, C.E.G.B., Europa House, Bird Hall Lane, Cheshire Heath, Stockport, Cheshire SK3 0XA, to arrive no later than 27 September, 1977. Please quote vacancy number 151/CW.

COMPUTER OPERATOR

(male or female)

required for a sophisticated satellite computer system in pleasant academic surroundings. Previous experience preferred but not essential. Salary in range £2142 p.a. rising to £2894 p.a. plus an allowance of approximately £340 for two shifts, working 4 weeks' holiday, superannuation scheme.

Apply in writing with full details to: Computing Manager, King's College, London, Strand WC2R 2LS

OPERATOR

We are a computer bureau based within 5 minutes of Oxford Circus, primarily serving the advertising industry, and we need a Junior Operator, ICL 2903 or 1900 experience preferred but not essential. Only 2-shift work, good salary and conditions with opportunity for programming and early promotion possible. Ring or write: David Shine, Advertiser Computing Ltd., 31-33 Foley Street, London, W1. 01-637 8031.

Denjon International Ltd are looking for a Data Analyst

to work with one of their major clients, carrying out analyses of a number of multinational market research studies and advising on the interpretation of such analyses. Data retrieval will be carried out by means of Denjon's tabulation package, QUANTUM, on the clients' own IBM 370/158.

The successful applicant will have at least three years' experience either of market research or of data processing, but preferably both; he/she will be looking for a salary in the range of £4,000-£5,000 and be prepared to work in Central London, making occasional trips to Europe.

For more information, please contact: Phyllis MacIntyre or Rick Moore at Denjon 01-240 1888

MAJOR NEW DEVELOPMENT FOR AN INTERNATIONAL ORGANISATION

Centre-file is one of the leading computer bureaux in the U.K. currently providing services to some 2,500 industrial and commercial organisations, many of which are household names.

We have recently acquired a major contract to redesign the Dinora Club Credit Card System and as a result require additional programming and systems staff to supplement our existing research and development team. The new system will incorporate new Data Preparation techniques and Software to be operated on our IBM 370/155 equipment.

Our requirements are as follows:

SENIOR SYSTEMS ANALYST

Salary range £5320-£6400

This is a senior appointment, reporting to the Project Supervisor, requiring a highly-motivated 'self-starter'. Applicants should have a Cobol programming background with at least two years' systems design experience. Responsibilities will include the specification and control of a wide range of hardware together with the overall monitoring of the day-to-day progress of the development team.

COBOL PROGRAMMERS

Salary range £3100-£5320

Vacancies exist within the Research and Development team for Cobol Programmers. Salary will depend upon experience, however applicants should have a minimum of 18 months' applications experience.

An attractive range of fringe benefits are applicable to all positions and applications should be made in writing to John Measeron, Personnel Manager, Centre-file Ltd., Boundary House, 18-22 Fumival Street, London EC4A 1JU

REPRESENTATIVES FOR COMPUTER SUPPLIES COMPANY

Representatives required for a progressive company expanding throughout South/South West England marketing computer supplies.

The vacancies should suit persons of either sex with sales experience and computer operation experience, a lack of sales experience will be no bar to the person as product training will be given.

The position offers an attractive basic salary and an excellent commission package together with a company car and other fringe benefits.

Please apply in writing to: Peter Blake, Systems Computer Services Ltd., 23775.

Salary up to
£10,000 p.a.
or more!

Systems Programmers

**Come and talk informally with IDEC—
You could hear something to your advantage**

IDEC, the Design and Development Centre of ITT Business Systems and Communications Group is responsible for the major software development activities of the new products marketed by this worldwide group.

● A relaxed professional work environment on London's Green Belt, (current locations are Cockfosters, Potters Bar and Sidcup).

We recognise potential at all levels, good programmers with one year's experience, high flyers in their twenties, right up to the seasoned software veteran at the top of the ladder.

We can offer you:

● 'State of the Art' Software developments in:

- Real Time
- Software Engineering
- Microprocessors
- Distributed Processing
- Compilers
- Data Communications

We are only looking for the *best* software professionals, people dedicated to improving the software development process and expecting to be justly rewarded for it.

It might surprise you to find out just how much we value your software expertise.

We'd like to tell you more about the opportunities currently existing within IDEC. Why not come along and talk to us over a drink!

If you cannot come along on these dates, then telephone us on Potters Bar 44137, or write to:

Mr. J. Healey, Personnel Manager,
IDEC, Canada Life House,
Potters Bar, Herts.

Come along to:
THE MARLOW ROOMS, SIDCUP, KENT
on Tuesday September 20th
between 12 noon and 9.30 pm
— ask for the "Rotary Room"
OR
THE CAFE ROYAL,
68 REGENT STREET, LONDON W1
on Thursday September 22nd
between 12 noon and 9.30 pm
— ask for the "Josephine Suite"

IDEC

Systems Engineering **logica**

The activities of this group continue to grow steadily and to present attractive career prospects. We are engaged on a wide variety of real-time work based on minicomputers and microprocessors. Right now, we are working on an industrial telemetry project, a customised data collection/terminal support system and special developments in security, banking and medicine. Much of our work involves data communications, often abroad. We are building (yes, building!) a powerful medium-scale computer and intelligent terminals.

We presently have vacancies for **Real time Analysts and Programmers** with experience in dedicated minicomputer applications in real-time or enquiry-based systems. Three to eight years' experience and a good knowledge of software systems and techniques applied to at least one relevant application area is required. The more senior applicants could also be eligible for work as **Team Leaders, Project Leaders or Consultants** within the group's operation.

For these posts a high standard of literacy is required and candidates with degree or equivalent qualifications are preferred, although relevant experience and personal motivation are the key qualities we are looking for.

Benefits include a pension scheme, season ticket loans and a house purchase scheme.

Call Kathleen Scott, the Group Personnel Officer, on 01-637 9111 or send your career summary quoting reference SE/2, and using Freepost to

Logica Limited
Freepost
PO Box 4SE
64 Newman Street
London W1A 4SE

Account Managers Senior Sales Executives Sales Trainees

Do you have a sales career- or is it just a selling job?

Many salesmen within the Computer industry find themselves in a dead-end, trapped between an annual sales quota and 'dead mens shoes'.

From a planning and motivational point of view, someone has yet to come up with a worthwhile alternative to individual sales-targets, but when it comes to personal advancement the salesman's future is a function of his employer's capacity to provide opportunities for job enhancement, which in turn is dependant on a company's size, stability, diversity and awareness of the need for individual growth.

At Control Data Ltd., we have a product range and a management philosophy which can satisfy the aspirations of the most ambitious salesman.

Control Data is the world's largest supplier of computer services.

Data Processing Services offer a wide range of applications products and communications based services for Commercial Users. Present facilities are planned to be substantially increased.

Cyber Services provide a comprehensive portfolio of applications products and services for Scientific and Engineering users, via our European Network of CDC Cyber

170's, 7600's and 6600's. CALL/CDC makes available a comprehensive interactive computing service via an International Network of large scale equipment with a wide range of applications products for Financial, Planning and Business Management.

Control Data is the world's largest independent supplier of peripheral equipment. We supply other Computer Manufacturers, Systems Houses, and End Users with a wide range of computing equipment

Including Magnetic Tape and Disk Drives, Mass Storage Devices, Printers, Core Memories, OCR equipment, VDU's and other terminal devices.

Control Data is the world's largest manufacturer of scientific computers.

The Cyber 170 Series is a dominant force within Engineering and Scientific computing, with its range of upward compatible systems from the 'low-entry' Cyber 171 to the large scale Cyber 176.

straight forward. Whatever aspect of our product range appeals to you most, and whether you are currently selling Computer Services, Business Systems, Software, Peripheral Equipment, Micro, Mini or Mainframe Computers, all we ask is that you have a proven record of sales success; unless of course your current aspirations are merely to enter the sales profession.

Please write, enclosing comprehensive details of your career to date, to Diane Hale quoting reference SMSC1.

All our job opportunities are available to either men or women applicants.



22a, St. James Square, LONDON S.W.

Australia Programmers and/or Analysts (Computer Systems Officer) SA10863-13541 (Approx £E6860-8550)

Telecom Australia invites men and women to apply for positions involving a variety of programming work covering areas of -

- design, programming and maintenance of commercial and processor controlled systems
- provision of operational and technical support
- software enhancement and development

QUALIFICATIONS: At least three years full-time experience as a programmer and/or analyst will be required. It would be desirable for such experience to be supported by the knowledge and understanding at least equivalent to that gained from successful completion of a tertiary qualification majoring in computing science with sufficient emphasis on one or more of the programming areas described above.

Telecom Australia is the government-owned telecommunications commission providing telephone, telex, and data transmission facilities throughout Australia.

Successful applicants would be offered permanent appointment to work in Melbourne, and would be eligible for economy air travel to Australia for self and spouse and dependent children together with reasonable settling-in expenses. Salary payable within the above-mentioned range would be dependent upon assessment of the appointees' relevant experience and knowledge.

A representative of Telecom Australia will be in London between 19 September and 5 October 1977, to assess applications and conduct interviews.

Meanwhile, prospective applicants are invited to mail details of experience, qualifications, and other personal aspects (including contact point phone number and address) before 19 September, to:

Mr. D. J. Read,
Telecom Australia Representative,
C/o Clients' Mail,
American Express,
International Banking Company,
6 Haymarket,
London.



Telecom Australia

Square Deal for Freelancers

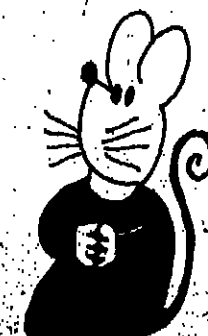


How to be as free as a bird without ending up as poor as a church mouse

Just answer the following questions:

- Established freelancer?
- Able to work in London?
- Experienced in COBOL or ASSEMBLY?
- Want to earn good money?
- Want to work for a people-orientated company that offers a good return for good work?

If the answer is yes to all of these then contact Square One for a square deal. Ring ANNE TRUELOVE at Chesham (02405) 7141 or leave a message on our Ansaphone



one

Square One Computer Services
9a Market Square, Chesham, Bucks HP8 1JG

EUROPE'S LEADING SPECIALIST RECRUITMENT CONSULTANTS

A CHANCE TO LEARN IMS

LONDON

SYSTEMS ANALYST SYSTEMS PROGRAMMER

SALARIES UP TO £6,600

As a result of expanding IMS based development our client is able to offer an outstanding opportunity to enter the IMS environment. The candidate selected will receive full training and have the opportunity to work with an experienced consultant in providing working support to application development teams. Support to be provided includes transaction design, use of MFS, data base design.

This vacancy will be filled by someone from one of the following backgrounds:-

SYSTEMS ANALYST — Candidates will require a good technical background and continuing technical interest. They will have had a minimum of about 4 years programming experience mainly in an IBM environment and must be able to demonstrate in depth design experience.

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The successful candidate will be capable of working with limited supervision and must be confident of his ability to communicate satisfactorily with D.P. people.

Our client is a large U.K. Company with offices in many U.K. locations and some travel will be involved. The Company offers high job security and opportunities for longer term career development within several divisional D.P. departments.

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| ★ IBM ASSEMBLER — OS | ESSEX |
| ★ UNIVAC COBOL — EXEC. 8 | LONDON/ESSEX/BIRMINGHAM |
| ★ ANY ASSEMBLER — PL/1 — COMMUNICATIONS | ESSEX |
| ★ H'WELL COBOL — TDS — GCOS | LONDON/ESSEX — MANCHESTER |
| ★ ICL FORTRAN — G.II | LONDON |
| ★ INTEL — ASSEMBLER | COMMUNICATIONS } SYSTEMS DESIGNERS |
| ★ IBM — COBOL — DOS/VS | COMMUNICATIONS } SENIOR PROGRAMMER/ANALYSTS |
| ★ ICL SYSTEM 4 — USERCODE — COBOL | HERTS. |
| | S. LONDON |

WE ALSO HAVE A NUMBER OF OVERSEAS REQUIREMENTS THAT HAVE ARISEN, CURRENTLY, THESE ARE:

- | | |
|---|-------------|
| ★ UNIVAC/IBM — FORTRAN — SENIOR ANALYST/PROGRAMMER WITH AN ENGINEERING BACKGROUND | HOLLAND |
| ★ PDP 1100 — ASSEMBLER | SWITZERLAND |
| ★ IBM RPG — COBOL (FRENCH USEFUL) | BRUSSELS |
| ★ ANY COBOL — SENIOR PROGRAMMERS | EIRE |

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We have already made our name in minicomputer systems. We are also building up a solid business in microprocessor systems - hardware and software - primarily in industrial automation. Our European involvement is growing profitably. Less headline catching is our continuing work in commercial systems, mainframe program development, hardware selection and high level consultancy.

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Applications are invited for the posts of

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to join a team providing support on the University's 2870 computer.

Applicants should have experience in programming high level languages on a scale system. Knowledge of experience of a multi-processor operating system such as VME or GEORGE 3 is also essential. Some experience in use of bases would be an advantage. Starting salary according to qualifications and experience within the scale £2,804-£3,881 or for an exceptionally qualified person scale £3,355-£4,277. £5,827 (inc. 77/88/04).

COMPILER SUPPORT PROGRAMMER

to be responsible for design and maintenance of a COBOL compiler for the 2800 and currently being developed on the University's 2870 machine.

Applicants should have experience of its design and construction. Design and construction of a compiler for the 2800 series computer would be desirable but not essential.

The post will be suitable for a 3-year period. Starting salary according to qualifications and experience within the scale £3,355-£4,277. £5,827 (inc. 77/88/04).

Further particulars of the above posts may be obtained from Mrs A. J. Hume, Personnel Officer, University of Southampton, 909/122, Southampton SO9 4NH. Tel: 0703 573111. Closing date: 15th September 1977. Applications should be sent to the above address.

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UNIVAC	ANY	W. LONDON	SNR OPERATOR	2 YRS	£4800
UNIVAC	ANY	W. LONDON	OPERATOR	1 YR	£3780
DEC	ANY	C LONDON	OPERATOR	6 MTHS	£3300
DEC	ANY	C LONDON	OPERATOR	6 MTHS	£3400
NCR	ANY	C LONDON	OPERATOR	6 MTHS	£3600
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RPG II	Insurance Co	SVS3/15	NW	£4200
RPG II	Bank	SVS3/16	City	£4400-£5200
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Apply to 153

Operator Essex To £3500

Applicants should be local, accustomed to operating IBM DOS computers with tape and disc drives. The company has off-line links with various regional U.K. sites. At present, they operate 2 shift systems working alternatively 07.00 to 15.00 and 15.00 to 23.00 Monday to Friday. Some paid overtime will be necessary. Operators normally receive 4 weeks' paid holiday per year after completion of a full year's service. Candidates should have at least 1 year's practical experience.
Consultant: Don Walklate.

Honeywell Team Leaders & Programmers Essex To £6000

A major manufacturer has a series of additional group vacancies for a wide range of experienced COBOL Programmers and team leaders to join an expanding installation converting to a new large installation. Candidates should have experience of working in a manufacturing environment with sound experience of Stock/Production Control and sales Order Processing. Any Honeywell experience gained to date, especially on Level 86, would be especially advantageous.
Consultant: Denis Filby.

Banking Analysts Middlesex To £6000+

This represents an outstanding opportunity for soundly experienced banking Analysts to join a major international manufacturer, assisting with development of supporting business systems in a pre- or post-sales situation. We envisage the successful candidate being able to function with the minimum of supervision and maintain a professional, efficient image at all times; especially so when involved in direct client support roles. Futuristic banking systems developments are in hand, offering the successful candidate a unique experience of futuristic banking systems procedures.
Consultant: John Wood.

PL/1 Analysts & Programmers Midlands To £5500

A number of large IBM users have continuous requirements for staff experienced in industrial, Process Control or Commercial applications. Ideally, Analysts should have at least 3 years' practical applications development experience and have worked on at least 1 major system with some degree of autonomy. A wide range of project work is available with opportunities to switch for manufacturing or processing or vice-versa. Equally, experienced PL/1 programmers should have at least 1 year's PL/1 experience and be seeking the opportunity of working in a large installation with multi-application projects to work on. Relocation assistance will be provided where appropriate.
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ICL 1900 Programmers Preston To £5000

We urgently require COBOL Programmers for a bureau to work on a wider range of commercial applications including Accounting, Sales Order Processing, Stock Recording, etc. Candidates with anything from 12 months' experience upwards, will be considered. Contact us urgently for interviews next week at the client site and forward the attached application form today.
Consultant: Selma Mills.

IBM Programmers Derby To £4500

Our clients require a number of additional Programmers and Programmer/Analysts to work in small project teams split each team 50% development, 50% maintenance. Projects generally are commercial batch work, Payroll, Accounts, Sales, Stores, etc. Language experience should be ASSEMBLER, COBOL or PL/1. Some on-line development is envisaged within the next 2 years.
Consultant: Selma Mills.

IBM Analysts Herts To £5000

Minimum 'A' Level qualifications will apply for the numerous positions available with a large engineering group currently involved in expanding the range of systems available to users. Small teams are currently working on such applications development as Production Control, Planning, Accounting, Payroll, Marketing. Assistance will be given with relocation where appropriate.
Consultant: Ann Lennell.

IBM Programmers North West London & Home Counties To £5000

A leading food processing group requires additional Programmers to work on continuous development and enhancement projects in the Northern Home Counties. Ideally staff will have at least 2 years' PL/1 experience with some CICS and perhaps Assembler. Excellent career opportunities exist for suitable young applicants seeking to gain top level experience with a large, sophisticated user.
Consultant: Don Walklate.

IBM Assembler or Cobol Programmers

Manchester To £6000

Candidates should have at least 2 years' 380/370 experience in an industrial type environment operating as a Programmer or Systems Programmer. Knowledge of CICS would be greatly advantageous. Training will be given to alternatively suitable candidates.
Consultant: Selma Mills.

Hardware Salesmen South Midlands & North To £15000

A major manufacturer with a sophisticated new product range encompassing every level of the market is planning large scale expansion during the coming months. We seek experienced Salesmen, accustomed to marketing mainframes and Minis and able to handle targets of £400,000 to £2½m. Hard aggressive negotiators are sought with the ability to join in a large scale market penetration plan for 1978 and able by virtue of individual marketing abilities, to earn the level of salary commensurate with a top salesman of £10,000 upwards. Our clients have the product range, the top international reputation and the money to pay you a very attractive overall package if you produce results on the scale required.
Consultant: John Wood.

ICL 1900 COBOL/PLAN Programmers North London To £5000

Our clients, a major chemical producer, has urgent vacancies for ICL Programmers able to work on Stock Recording and Sales Order Processing projects. The company operates a U.K. network with thousands of individual accounts throughout the U.K. to be co-ordinated and monitored. Experienced staff of all levels are required. Any PLAN experience would be especially advantageous.
Consultant: Niall Bradley.

ICL Analysts Essex To £5000

Analysts must possess at least 1 year's ICL 1900 installation experience and have worked in a manufacturing and stock control environment with a medium to large group. The group in turn offer complex production scheduling problems, a wide variety of intricate stock control development roles and large company security. Relocation assistance will be considered.
Consultant: John Wood.

ICL 1900 COBOL Programmers West Country To £5000

A small Gloucestershire bureau has vacancies for additional Programmers to assist with developing client accounts. Candidates will be given appropriate applications training where necessary. Opportunities exist for both Junior and Senior staff working in a very popular location with good middle term career prospects.
Consultant: John Wood.

IBM Programmers - Assembler Barnsley To £5500

ASSEMBLER Programmers preferably with some software knowledge as you will be working on software and general commercial applications including Production/Stock Control, on-line order entry and Payroll in a real time environment. Applicants should have a minimum 12 months' ASSEMBLER. The group in turn will teach them CICS. Assistance will be given with relocation where applicable.

Analysts/ Programmers Leeds To £6500

EMS currently have a wide range of clients ranging from bureaux, consultancies, computer manufacturers and textile groups with urgent requirements for wide ranges of staff varying from Junior Programmers to Senior Analysts. All applicants seeking positions at up to £6,500 in the Leeds and general Yorks area are advised to contact EMS without delay and urgently forward the attached application form, fully completed, then wait for EMS to get top results for you also. There are many choices of vacancies available for each candidate.
Consultants: John Wood/Denis Filby.

COBOL Programmers North West To £6000

Commercial experience in a distributive or accounting environment is sought with preference for candidates having worked on large machines, either IBM, Honeywell or ICL and accustomed to working with a minimum of direction or supervision. Ability to write programming code would also be of help to suitable programmers indicating seniority potential and ability to help young programmers in a training situation. We require a minimum 2 years' sound practical programming experience with a middle to large computer user. Any machine or operating systems acceptable as new training will be given.
Consultant: Denis Filby.

ICL New Range Analysts & Programmers

UK To £7000

A growing range of New Range purchasers urgently need experienced New Range staff to help them achieve early results and to assist work associates gain a clear understanding of the new equipment. Equally, a wide range of New Range development opportunities are available for staff interested in working either close to the West Country or in the North Midlands. With New Range experience, don't delay, complete the EMS application form and let us obtain results for you. EMS have the vacancies, you have the experience.
Consultants: Niall Bradley/Denise Walklate.

IBM Analysts & Programmers Leicester To £6000

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Consultant: Don Walklate.

Systems Programmers Herts to £4500

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Consultant: Don Walklate.

COBOL Programmers London To £5000

A large transportation and distribution group has urgent vacancies for a large number of young, 12 years' experienced programmers with ideally some ICL George 3 knowledge and additionally perhaps some FORTRAN would be advantageous. Candidates will be selected on ability to fit into early development teams and willingness to work on occasions beyond normal hours depending upon work loading priorities. Relocation assistance where appropriate.
Consultant: Selma Mills.

Coral/Algol Programmers Leeds To £4200

A commercial client have early requirements for Programmers with at least 18 months' experience preferably with good working knowledge of high level languages and sufficient business experience to function effectively in a commercial/semi-industrial application environment. Assistance will be given with relocation where appropriate.
Consultant: Don Walklate.

PDP Analysts & Programmers Bristol To £5500

A software house/turnkey systems company has regular requirements for experienced PDP Programmers with ASSEMBLER or BASIC language experience. Any sales or sales support experience in addition would be especially welcomed. Duties include assisting marketing teams in feasibility studies, developing client applications systems and programs and post-sales support/client application program negotiation. A current driving licence will be preferable, as would some knowledge of PDP.
Consultant: Selma Mills.

FORTRAN/ALGOL Programmer Numerous U.K.

To £5500
We currently have a wide variety of positions throughout the entire U.K. for experienced FORTRAN and ALGOL Programmers. Examples of vacancies include Operating Systems and Software Development on behalf of leading computer manufacturers, Process Control Equipment suppliers and Defence Equipment Manufacturers. Experience of simulation systems would be especially advantageous. We have interesting vacancies spread extensively throughout the U.K. including many leading companies in the Southern Home Counties.
Consultant: Niall Bradley.

2 ICL 1900 Junior Programmers Birmingham £3650

Preference will be for ICL 1900 COBOL GEORGE 2 experience in a production environment, possibly having worked on Financial/Management Accounts. Programmers will write COBOL programs from formal specifications supplied by an Analyst and assist in systems user testing. They will work in a team environment developing financial systems incorporating Standard Costing, Sales Analysis.
Consultant: John Wood.

Graduate Programmers Glasgow To £3800

Young candidates are sought with a minimum 2 years' programming experience in either ASSEMBLER, FORTRAN, ALGOL or PL/1. Programmers will work in a group bureau type environment as a centralised bureau service. Applications vary from commercial to Process Control. Sound medium term career opportunities.
Consultant: Selma Mills.



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Position Required		Required Salary Range	
Present Position		Salary	
WHERE DO YOU WISH TO WORK			
Within U.K.	Yes/No	Acceptable Areas	Abroad
Will you move	Yes/No	Europe	Yes/No
		Middle East	Yes/No
NUMBER OF YEARS EXPERIENCE			
Operating	Programming	Systems Design	Systems Analysis
		Management	Total
Available for Interviews			
Available for Employment			
DETAILS OF SECONDARY AND FURTHER EDUCATION			
Schools	Date	Examinations Passed	
College/University	Date	Examinations Passed	
Business Courses with Dates			
1. Present Employer		Town	
Position		Date Joined	
TYPE OF INSTALLATION			
Commercial	Bureau	Insurance	Scientific
Manufacturing	Banking	Education	Engineering
HARDWARE		OPERATING SYSTEM	
LANGUAGES		SOFTWARE	
Software or Packages			
On-Line	Real Time	Time Sharing	
R.J.E.	Tele Processing	Data Base	
APPLICATION AREAS YOU HAVE BEEN INVOLVED IN (Please Tick)			
Cost Accounting	General Ledger	Manpower Planning	Personnel
Budgeting	Credit Control	Stock Control	Payroll
Forecasting	Order Processing	Production Control	O.R.
Corporate Planning	Marketing	Petrochemicals	Radar
Sales Ledger	Distribution	Linear Programming	Statistics
Purchase Ledger	Traffic Analysis	Simulation	
Projects Completed		Responsibilities	
2. Previous Employer		Town	
Position		Date Joined	
TYPE OF INSTALLATION			
Commercial	Bureau	Insurance	Scientific
Manufacturing	Banking	Education	Engineering
HARDWARE		OPERATING SYSTEM	
LANGUAGES		SOFTWARE	
Software or Packages			
On-Line	Real Time	Time Sharing	
R.J.E.	Tele Processing	Data Base	
APPLICATION AREAS YOU HAVE BEEN INVOLVED IN			
Cost Accounting	General Ledger	Manpower Planning	Personnel
Budgeting	Credit Control	Stock Control	Payroll
Forecasting	Order Processing	Production Control	O.R.
Corporate Planning	Marketing	Petrochemicals	Radar
Sales Ledger	Distribution	Linear Programming	Statistics
Purchase Ledger	Traffic Analysis	Simulation	
Projects Completed		Responsibilities	
PLEASE CHECK THAT EACH SECTION HAS BEEN TICKED APPROPRIATELY			
ADDITIONAL INFORMATION			
General			
Data Processing			
Terminals			
Software/Packages			
Application Areas			
Projects and Responsibilities			

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Company Ref. No.

Reason for Seeking Change			
Details of type of position wanted			
Additional Information - Please explain below, in an 8-10 line precis, your current duties and applications experience			
FOREIGN LANGUAGES			
Spoken	Written	Read	
Please show the number of years experience of the following. Where your experience is not specified please use the blank spaces.			
HARDWARE	OPERATING SYSTEM	LANGUAGES	PACKAGES/SOFTWARE
IBM 360/370	DOS	COBOL	FILETAB
ICL 1900	OS	FORTRAN	DRIVER
ICL 2860/2970	MVT/MFT	ASSEMBLER	CICS
ICL 2903	GEORGE 1	PLAN	IMS
UNIVAC 1100	GEORGE 2	PL1	BOMP
UNIVAC other	GEORGE 3	RPG 2	D BOMP
BURROUGHS 700/800	MCP	USERCODE	PERT
BURROUGHS other	Esac 8	AUTOCODE	V SAM
HONEYWELL 66	GCOS	EASYSOFT	IDS/TDS
HONEYWELL 6000	OS 2000/200	ALGOL	MICROFILMING
HONEYWELL other	VMEB/VMEK	NEAT	TELEPROCESSING
NCR	J Level	CORAL	DMS
ICL System 4		DL1	
PDP			
3. Past Employer			
Position		Town	
Date Joined		Date Left	
TYPE OF INSTALLATION			
Commercial	Bureau	Insurance	Scientific
Manufacturing	Banking	Education	Engineering
HARDWARE		OPERATING SYSTEM	
LANGUAGES		SOFTWARE	
Software or Packages			
On-Line	Real Time	Time Sharing	
R.J.E.	Tele Processing	Data Base	
APPLICATION AREAS YOU HAVE BEEN INVOLVED IN			
Cost Accounting	General Ledger	Manpower Planning	Personnel
Budgeting	Credit Control	Stock Control	Payroll
Forecasting	Order Processing	Production Control	O.R.
Corporate Planning	Marketing	Petrochemicals	Radar
Sales Ledger	Distribution	Linear Programming	Statistics
Purchase Ledger	Traffic Analysis	Simulation	
Projects Completed		Responsibilities	
PLEASE CHECK THAT EACH SECTION HAS BEEN TICKED APPROPRIATELY			
ADDITIONAL INFORMATION			
General			
Data Processing			
Terminals			
Software/Packages			
Application Areas			
Projects and Responsibilities			

SYSTEMS MANAGER

with progression to full Data Processing Management

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Plus Company car**

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Please contact Marilyn Black, quoting reference No. SW748.



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Applications (two copies), together with the names and addresses of two referees should be forwarded to the Vice Principal (Administration) and Registrar, University College, P.O. Box 78, Cardiff CF1 1XL, from whom further particulars may be obtained.

Closing date 15th October, 1977. Please quote reference 1329.

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- Database design

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Salary and other benefits will depend on the choice of engagement which could be either a fixed long or short term contract. This is an exciting opportunity to gain experience of advanced systems design on terms to suit an individual's career development aspirations.

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UNIVERSITY OF LIVERPOOL

Department of Physics
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Worcestershire to 6K

Due to expansion and promotion a number of leading companies located in Worcestershire and the attractive surrounding counties require programmers and analysts at varying levels of seniority. The positions are challenging and provide experience in the use of modern Computer Technology.

Salaries are very competitive and relocation expenses will be paid in most cases.

If you regard career progression as a high priority, and either live in this area or would like to, then contact Pauline Walker on 0272 45085.

ab executive (Bristol)

ZURICH INSURANCE COMPANY require a SHIFT LEADER

to assist an established Computer Operations Team based at its Head Office in Portsmouth. The successful applicant will join an enthusiastic young team working with an IBM 360/40 operating under DOS. A challenging long-term development programme includes conversion to an IBM 370/148 using DOS/VS and POWER.

Applicants, who may be male or female, should be at least 25 years of age with a minimum of two years Data Processing experience in a multi-programming environment and be prepared to work a three shift system.

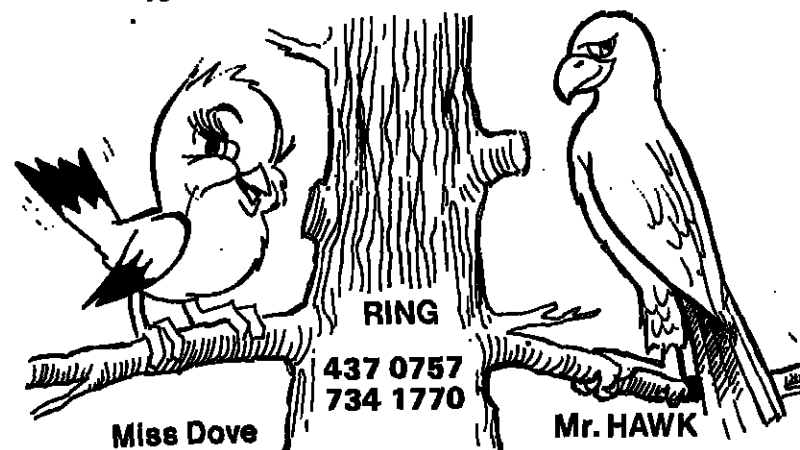
A market rate salary will be paid together with a generous shift allowance allied to a non-contributory pension scheme and assisted mortgage scheme.

Removal expenses will be borne by the Company, if the successful applicant needs to move from another location.

Please write, giving a full career history to: K. Maw ACU, Staff Manager, Zurich Insurance Company Limited, Zurich House, Stanhope Road, Portsmouth, PO1 1DU.



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Our NORTH and WEST LONDON clients are looking for a number of people, so if you have at least 18 months' experience of COBOL, ASSEMBLER or PL/1 on IBM or Honeywell machines, phone Mr. Hawk.

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There will be the responsibility for recruiting and training new staff plus the ability to control a team of operators and data preparation staff, in a rapidly expanding environment.

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PROGRAMMER

in the development of operating systems for the PDP-11 and PDP-11/23 with disk.

Applicants should have at least 1 year's knowledge of basic, although graduates with the equivalent previous experience obtained a minor EDP post after 18 months.

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Applications should be sent to: Mr. J. Bamber, 177, Preston Road, Brighton, BN1 1AA. Tel: 01-388 1827/1828.

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If you have an outgoing personality, with a background in recruitment or the computer industry, aged 25 to 35 years old, and wish to develop in a sales environment then consider the role of a Consultant with D.P. Recruitment. We have a successful team of consultants working in a stimulating and rewarding environment and we wish to add to them in the following areas:

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We are looking for somebody with either a strong recruitment or operations background to join our present operations consultant in handling the operations recruitment side of our business. This vacancy occurs, because in recent months, we have had an unprecedented demand for client assignments for all ranges of operations staff from Trainee operators through to Operations Managers.

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British Gas at the Engineering Research Station Killingworth require someone to provide a computer operating service for a sophisticated data analysis application. Initially the service will be based around a PDP 11/45 computer but equipment needs are currently under review. Duties include interpretation of computer graphics displays and administration of tape and disc libraries.

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Please write for an application form, quoting reference 01/1814001/002 to D. Goodhall, British Gas, Engineering Research Station, PO Box 11H, Killingworth, Newcastle-upon-Tyne NE99 1LH. Closing date for applications 29 September, 1977.

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Do you want to work with one of ICL's most advanced customers developing sophisticated commercial systems using IDMS and COBOL?

Are you interested in designing and implementing a real-time reservation system using VME/B and the 2900 Transaction Processing Option?

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We also have a small number of similar vacancies in London and Leeds. Assistance with relocation expenses will be given where appropriate.

For more information and an application form, please write to Bob Fletcher, ext. 600 or 01-387 7430 or if you prefer write to Bob Fletcher, ICL Computer House, 322 Euston Road, London, NW1 2AH. Please quote reference CW1502.

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attractive countryside, first-class facilities and low-cost housing.

— If you agree - come and join us. We're looking for men and women like you... educated to 'A' Level, preferably with previous experience in an engineering environment and who've worked with PLI and/or COBOL using IBM equipment. We'd particularly like to hear from:

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Senior Programmers - responsible for designing programs and implementing computer systems modules; must be fully trained with at least three years' programming experience.

Programmers - with two years' experience in a commercial environment.

Please contact:
Peter Smith, Leyland Special Products Group Staff,
Sysonby Lodge, Nottingham Road,
Melton Mowbray, Leicestershire LE13 0PA
Tel: Melton Mowbray (0644) 4186



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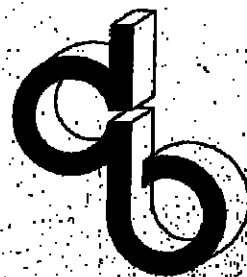
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A major development programme at HERTZ, the world leaders in the car rental business, means that they need the services of an additional senior programmer at their European headquarters at Isleworth, Middlesex.

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Telephone 01-508 5121



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SYSTEMS DESIGN - WINCHESTER

The computing services for the entire Wessex Region are directly managed by the Authority, and centred in the computer service in Winchester. They provide a computer service for all four Area Health Authorities in the region, covering Hampshire, Dorset, Wiltshire and the Isle of Wight.

The work is carried out by 5 teams - Medical, Financial and Administrative, Manpower, Pathology, Hospital and other distributed systems.

The main computer is a 1903T running under Geopac. There are District-based CTL Modular 1 and ICL 2903 computers. Other equipment includes Data General Novas.

Senior Systems Analyst/Programmer (Scale 9) £4520.40 to £5503 inclusive of supplements

To be responsible to the Senior Systems Designer for detailed system design, especially for the more complex parts of a particular application area; for planning, writing and testing programmes within a system; and for controlling the implementation of some projects.

You should have at least 4 years' experience including involvement in the design and production of at least one system which has gone into production.

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Further details and application forms from the Personnel Department, Highcroft, Ramsey Road, Winchester. Telephone: (0962) 63511 Ext. 330. Closing date - 28th September, 1977.

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Salary Range - £5,010-£5,460 p.a.

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If you have:

- extensive experience of using IBM 370 series computers, programming in Assembler and/or COBOL.
- good experience of using/supporting either CICS/VS and/or DL1.

then contact our Chief Programmer now, on 01-637 9144. Otherwise write to Staff Appointment and Development Officer, 65 Broadway SW1H 0DU quoting ref. 273/CW, and giving details of qualifications and experience.

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CONTACT LONDON OFFICE, 01-935-0871.

Ref. NO. 77/09/18.

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We are retained to recruit Programmers for our Clients, the Headquarters of a major manufacturing and distribution organisation, for their Management Services function. Substantial systems development plans based on IBM and mini computers instigate the need for experienced Programmers to work utilising COBOL, CICS and Database software. If you are an experienced COBOL/PLI or Assembler Programmer, and wish to develop your skills by learning another language, this is your opportunity.

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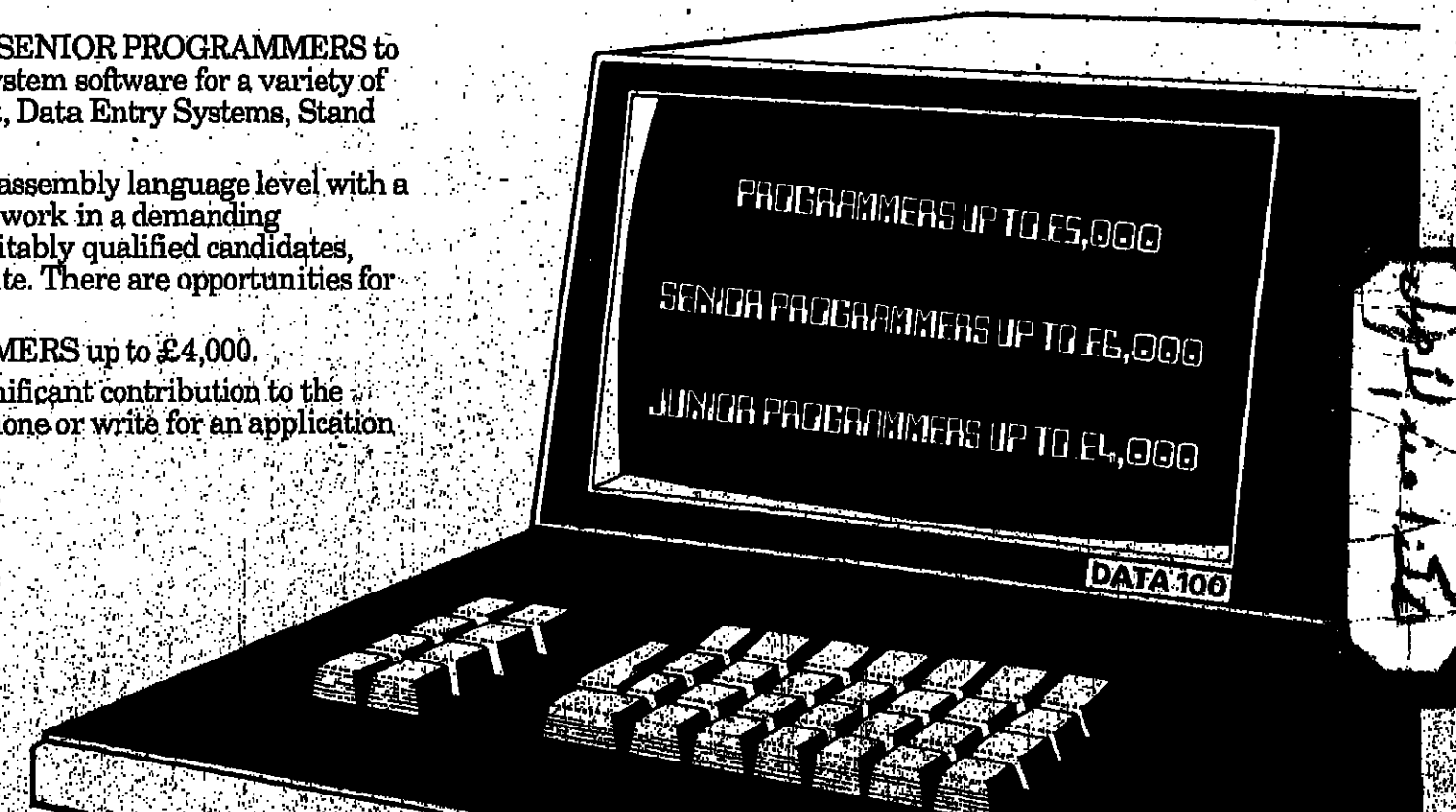
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